ODP Open Day Newcastle

2 October 2024

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Agenda

- Hello & welcome
- Warm up
- MHCLG update
- Break
- Showcase presentations
- Lunch and kiosk networking!
- Breakout sessions
- Closing activity - our ODP values

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Classification:
Controlled

Some housekeeping…

- Wifi: Newcastle Public or Gov WiFi joining instructions on tables.
- Toilet info: Exit the hall and turn right down the stairs
- Food/breaks: 10.45, 12.30, 15.15.
- Prayer room and quiet space: out of the doors and upstairs, doors are labeled.
- If the fire alarm sounds, make your way to the nearest fire exit which is located at the end of of each corridor. Do not attempt to exit the building through the doors at the back of the office.

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Classification: Controlled

01

Hello & welcome!

A massive thank you to

Newcastle City Council for hosting!

Most importantly, welcome to all the LPAs in the room!

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open digital planning

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Welcome if you are new to ODP

- You are in good company! Like-minded folks all striving to make the world of planning a better place
- Ask questions, have a chat, dive in.
- You are welcome here, share your knowledge and experience

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What we're hoping to do today

Get to know one another	Feel inspired	Form connections	Bring our shared values to life
First and foremost, today is about meeting each other in-person!	We've got lots of space today for hearing cool stories and all the amazing work that is going on across ODP	We've got a wide variety of LPAs, MHCLG teams, and people who are passionate about planning in the room.	A reminder of why we're here, working in this way.

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Shape today’s agenda

This afternoon we have flexible space where you can pitch a topic and talk about it for 30 minutes!

If you have a topic in mind, add it to the agenda wall and we’ll find you at lunch.

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Lou Sloan (Assistant Director of Planning)

Welcome to Newcastle!

02
Warm up

Roll the dice!

- Mix the tables up - let’s meet some new folk
- We’ll roll the dice to see what topic comes up
- Have a quick chat on your tables to find out more about each other!

Making this a safe space - if you’re uncomfortable sharing anything about that topic - just move on. No judgement.

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Let’s roll

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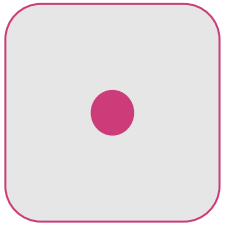
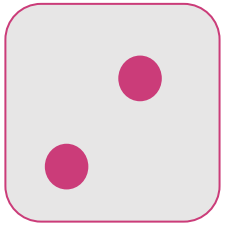
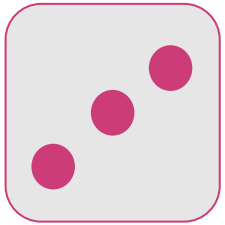


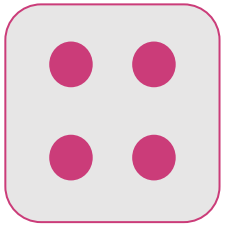
What was your first ever job?



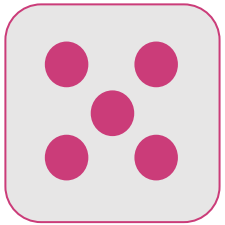
Recommend a book, film or TV show



What can we learn from your LPA?



Tea, coffee or hot chocolate?



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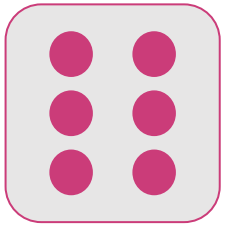

What is your dream holiday destination?

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Let’s roll

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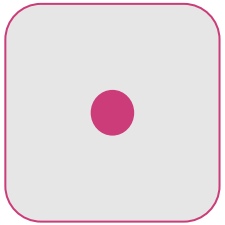

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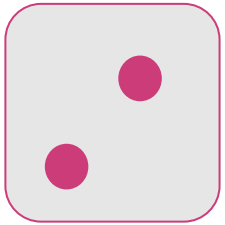

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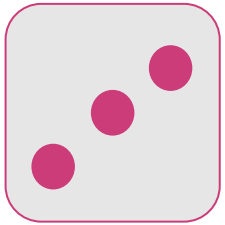

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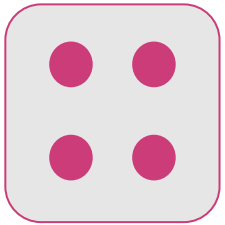

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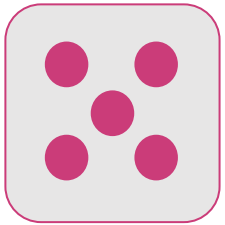

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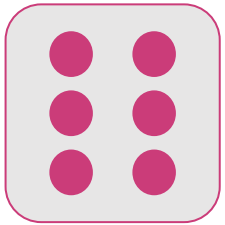

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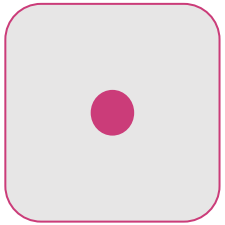

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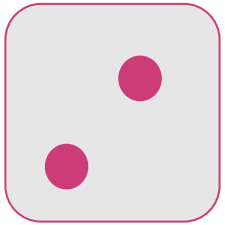

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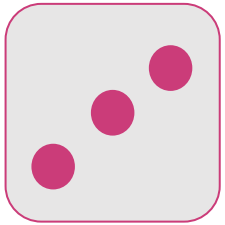

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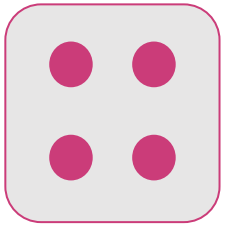

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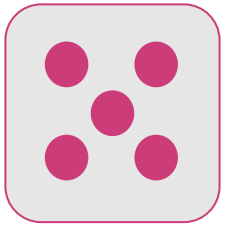

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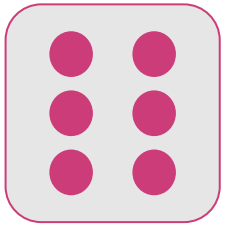

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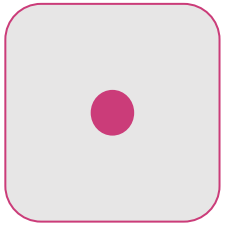

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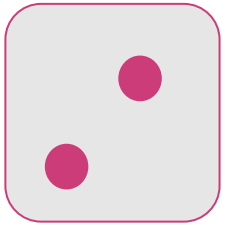

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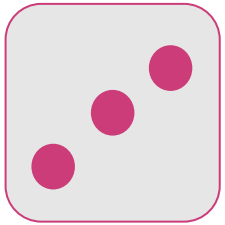

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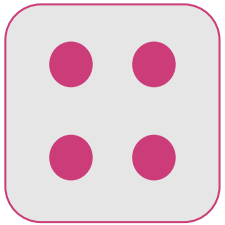

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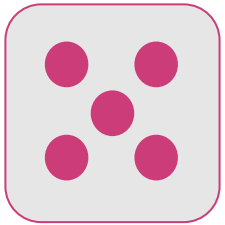

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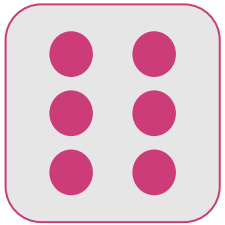

What is your dream holiday destination?

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02

MHCLG update

Matt Wood-Hill and Alphie Murphy-O’Reilly

What is ‘open’ digital planning

- ➔ Open networking and collaboration
- ➔ Open Innovation
- ➔ Open Systems

ODP Operational Support Team (1)

Matt Wood-Hill
Service Owner
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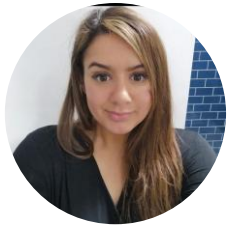
Dami Adeyemo
Product Manager
Notion, engagement tracking

Emily Hadley
Senior Product Lead
ODP Products

Kelly Duggan
Learning &
Development Lead



Chanelle Williams
Senior Delivery Manager
Planning Software / ODP

Enda McCormack
Technical Lead

Joe Tansey
Strategy & Delivery
Existing Supplier
Engagement

Will Callaghan
ODP Commercial
Strategy Lead

Ida Latifa
Product Manager
Existing Supplier
Projects

John Drinkwater
Performance Lead

Sophie Manifold
Project Support

Stanley Idiagbonya
User Researcher

Nish Samani
Design Lead

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Sarah Norman
Community Lead

Tom Lowndes
Community Lead

Christine Seaton-Smith
Communications Lead

Chess Marsh
Community Manager
Planning Improvement

Andy Moncur
Community Manager
PropTech

Alphie Murphy-O'Reilly
Community Manager
PropTech

Matt Brooks
Community Manager
ODP Products

Matt Scarth
Community Manager
PropTech

Ben Duckworth
Community Manager
M&E and Data groups

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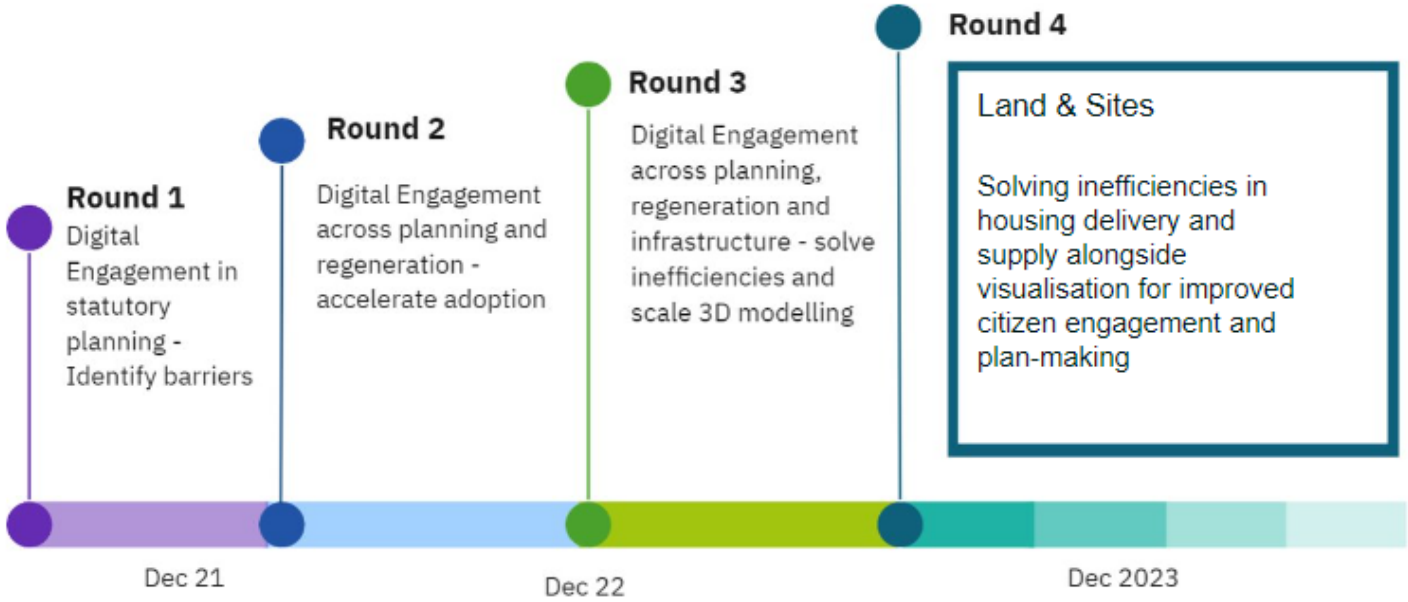
Where are we now?

Looking back & going forward

102 pilots
68 LPAs
58 tech companies
10 universities
£13m in funding



DIGITAL PLANNING
Ministry of Housing, Communities & Local Government

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‘Builders, not blockers’

- We know new homes / new towns / unlocking sites are high on Labour’s agenda when it comes to planning
- This will require using the best tools available
- You have all proven that Proptech and DP products can help us get there faster and with better outcomes
- We are working hard on embedding ourselves in the right teams and departments
- What do you think are the big opportunities in the future?

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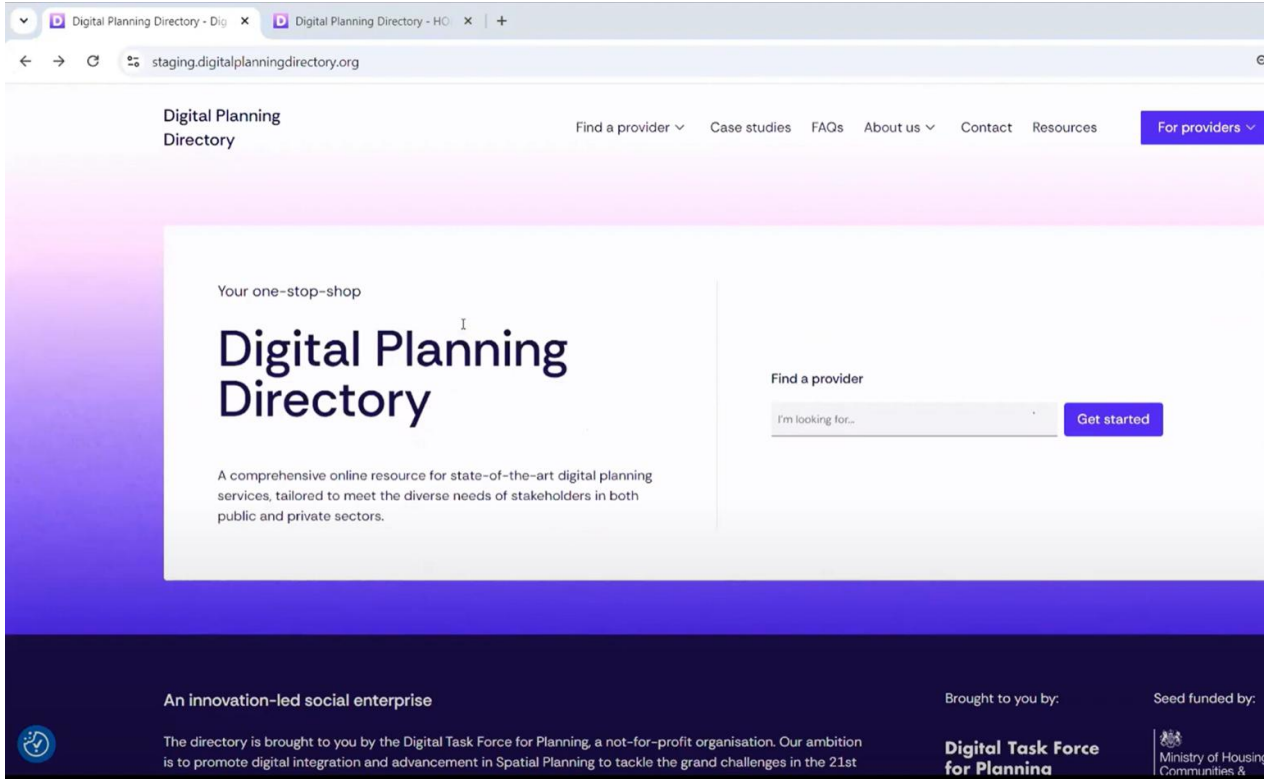

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Digital Planning Directory

- Seed funded by MHCLG and run by The Digital Task Force for Planning
- Intended as a ‘one-stop-shop’ for state of the art digital planning services
- Created to:
  1) consolidate the sector
  2) create an innovative ecosystem
  3) showcase best practice & art of the possible
  4)Support startups & scale-ups
- 10 key areas of focus in this version
- Selection process underway and looking to launch January 2025

1. Community Engagement
2. Visualisation,3D Modelling, and Animations
3. Geographical Information Systems (GIS) and Mapping
4. Environmental and Sustainability Services
5. Planning and Urban Design Services
6. Land Search and Assessment
7. Artificial Intelligence (AI) and Software Solutions
8. Plan-making, Planning Application and Data Management Systems
9. Organisational Digital Transformation
10. Digital Twins

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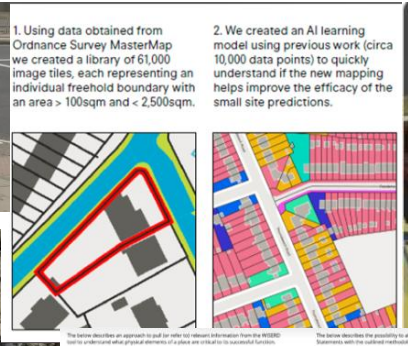
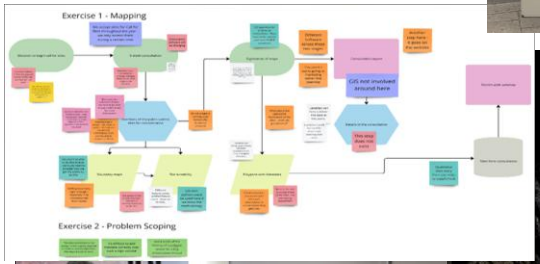
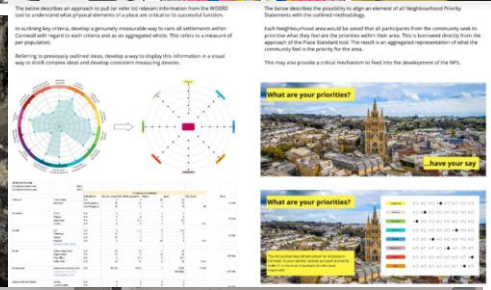
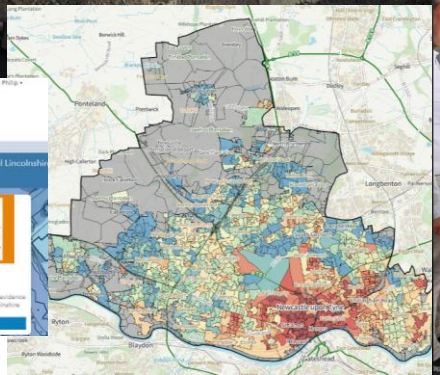
So far…


1. Using data obtained from Ordnance Survey MasterMap we created a library of 61,000 image tiles, each representing an individual freehold boundary with an area > 100sqm and < 2,500sqm.
2. We created an AI learning model using previous work (circa 10,000 data points) to quickly understand if the new mapping helps improve the efficacy of the small site predictions.


Exercise 1 - Mapping
GIS not involved around here
Exercise 2 - Problem Scoping


What are your priorities?
...have your say
What are your priorities?

Central Lincolnshire Planning Hub
Local Plan
Design Code
About Central Lincolnshire
Evidence
Welcome to the Central Lincolnshire planning hub. Here you can find all things relating to plan-making in Central Lincolnshire
Local Plan
Design Code
About Central Lincolnshire
Evidence



Land Assessment Pilots: Numerical Insights

Quantitative time, cost, and sites data collected from pilots on the current status quo for their planning processes:

Average staff hours → 234

Average hours related to Local Plans tasks → 329

Average cost of tasks → £ 55,648

Average number of sites assessed each year → 126

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Classification:
Controlled

Quantitative data collected from pilots on the current status quo for their engagement processes:

Average staff hours → 466

Average hours related to Local Plans tasks → 116

Average cost of tasks → £ 73,328

Average number of consultation attendees → 539

Over 60’s → Overrepresented by a factor of 2 in consultations

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Classification:
Controlled

Where are we going next?

02
Break

02
Showcase sessions

05

Data Design Team

Mike Rose

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Listed Buildings
Or
WTF is “Curtilage”?

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3 Data Needs

Heritage - There is a listing and this is **what** is listed

Conveyancing - There is a listing and this is the **property** impacted

Planning - There is a listing and these are **all the things** impacted

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Different Data

Heritage - Historic England Points and Polygons relating to listing

Conveyancing - HMLR LLC standard for property curtilage* polygons

Planning - MHCLG specification for listed buildings curtilage* polygons

*Note the use of the same word to mean slightly different things…

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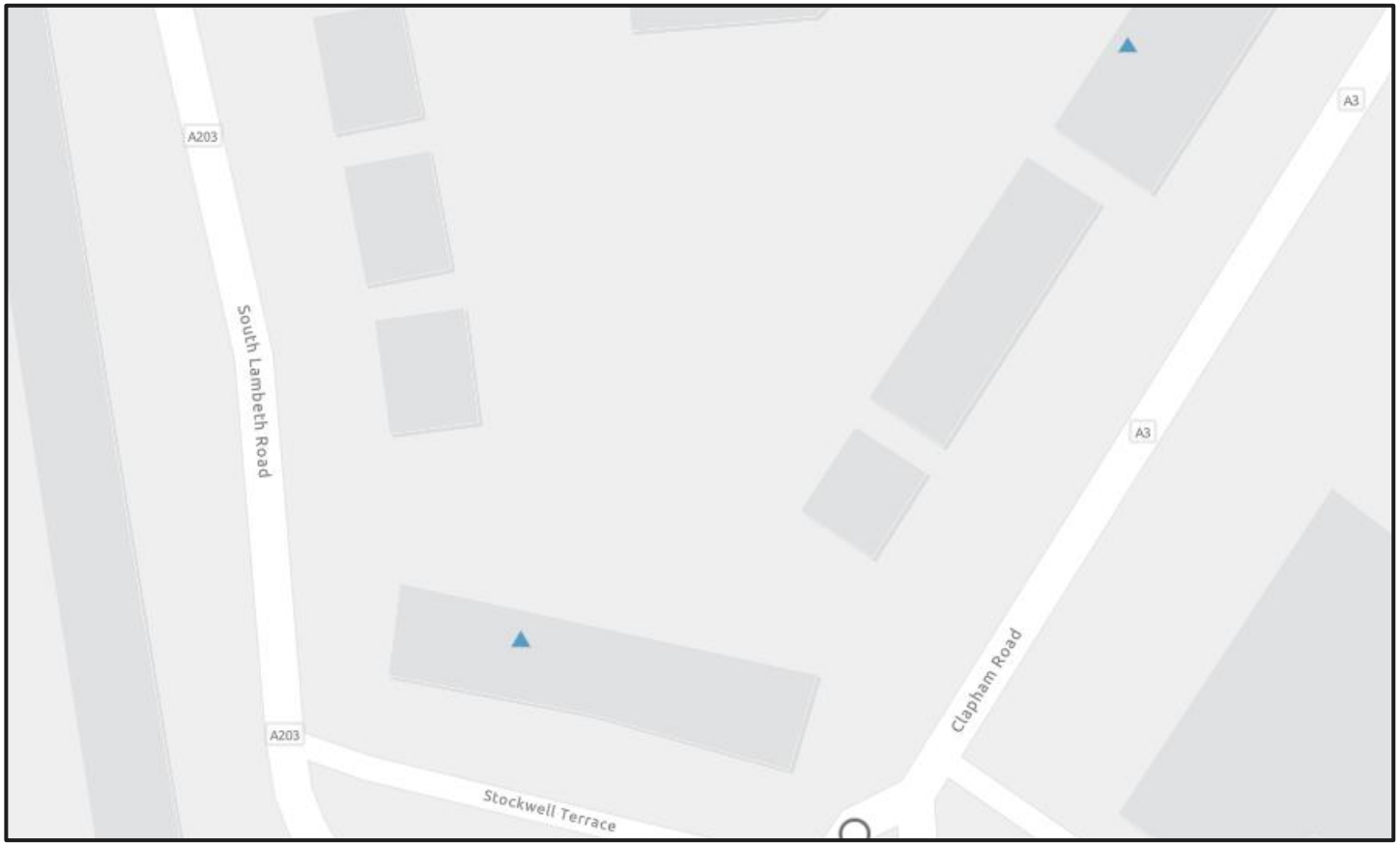
Point data from HE

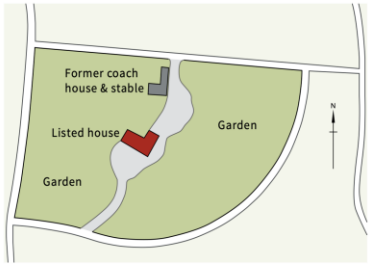
Geometry data from HE

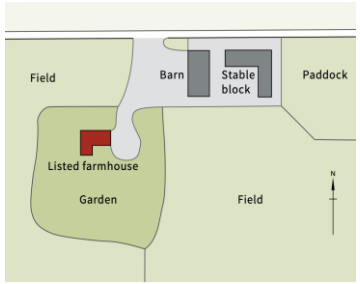


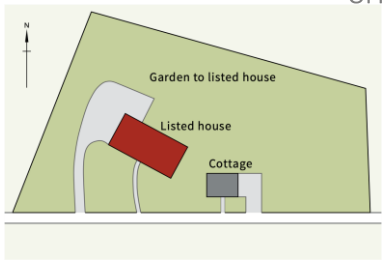
Geometry data from Lambeth

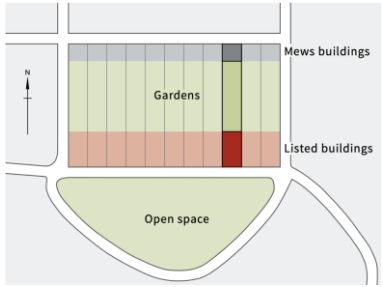
Listed Buildings and Curtilage

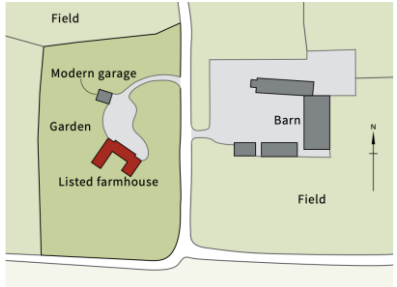
Historic England Advice Note 10

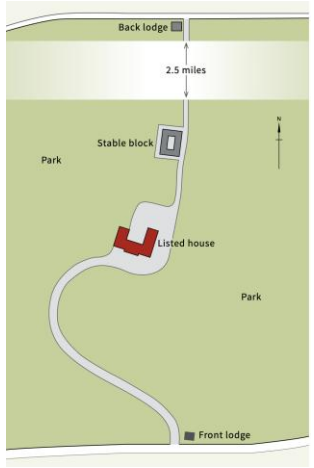


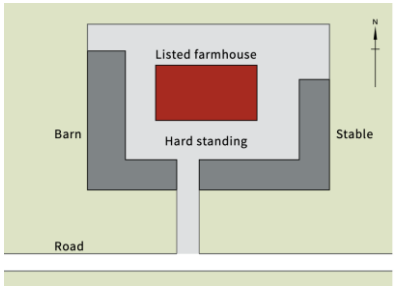


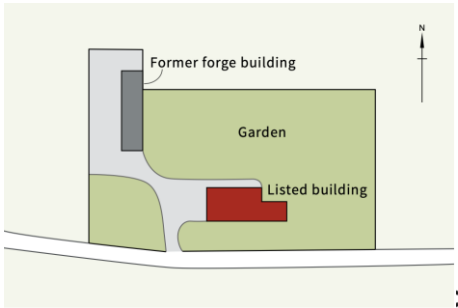












So what?

listed-building-outline	
reference	string
name	string
listed-building	reference
listed-building-grade	reference
geometry	wkt
document-url	url
notes	text
organisation	curie
entry-date	datetime
start-date	datetime
end-date	datetime

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For planning decision making

Outline [geometry] = Curtilage

BUT

Curtilage can be HARD as it is not a set process

BUT

It IS what is needed for planning

name	string
geometry	wkt
organisation	curie
entry-date	datetime
start-date	datetime
end-date	datetime

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Heritage - Open Data from **Historic England** - not suitable for planning decision making - **could be** used as indicative

Conveyancing - LLC data being collected by **HMLR** - not currently shared - not suitable for planning decision making - **could be** used as indicative

Planning - Authoritative curtilage data **doesn’t consistently exist** and very expensive to collect

ODP LPA Working group

- The difficulty in defining ‘planning curtilage’ is **deliberately fuzzy**
- HE listed building **open data** can be used with caveats
- HMLR **LLC data** was sensible to provide with caveats

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Next Steps

- HMLR Standard Alignment
- Understand expected data flow
- Produce caveats
- Continued Engagement

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https://design.planning.data.gov.uk/

06
Questions?

09

Doncaster Council

David Forster

Our ODP team…..

Jenna Rumley | Technical Support & Improvement Manager

David Forster | Project Delivery Manager

Beverley Goddard | Principal Officer (Metrics & Evaluation)
Donna Halliday | Principal Officer (GIS Maintainer)

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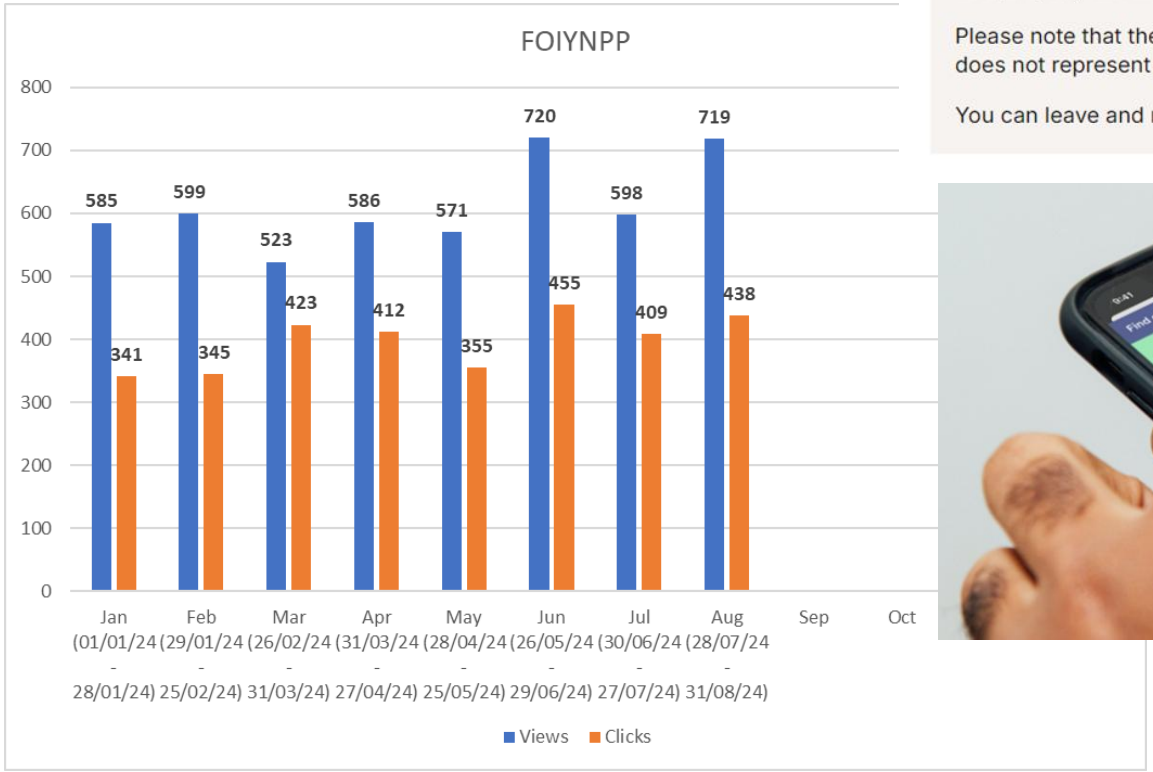
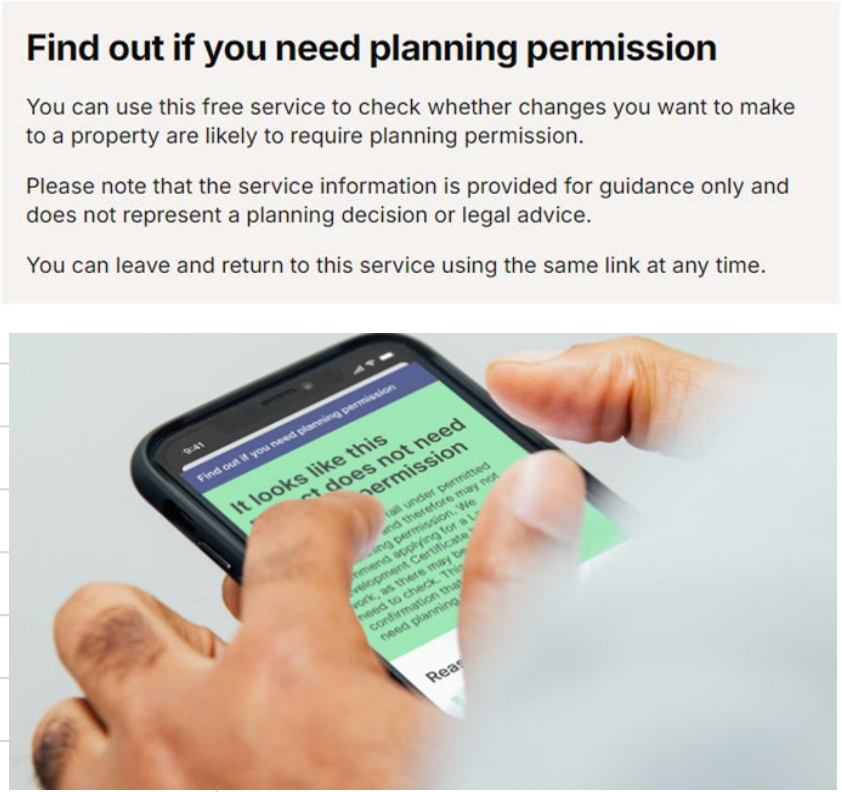
Our ODP goals 2024/25





Pre-Application Advice

One size fits all (or not)
One form
One list of document requirements
One option of service

Lots of confusing documents
Charters & fees

Lack of Information
How can we provide a valuable service when we have nothing to go on

Delays and Invalidity

PAS planning advisory service

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Pre-Application Advice

Quality submission

Sufficient level of detail dependent on the development

Streamlined process

No need to interpret lengthy fee charters

Submit and Pay

Full end to end process

PAS planning advisory service

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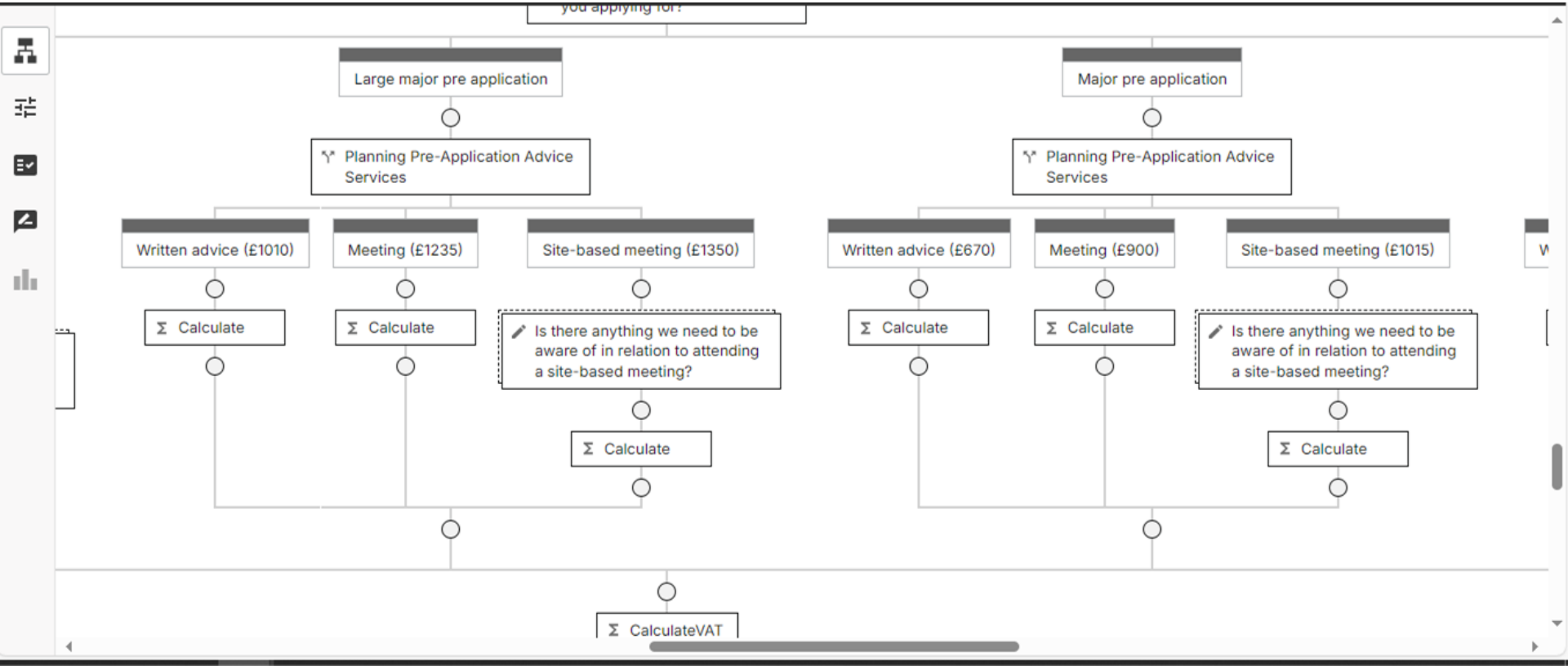
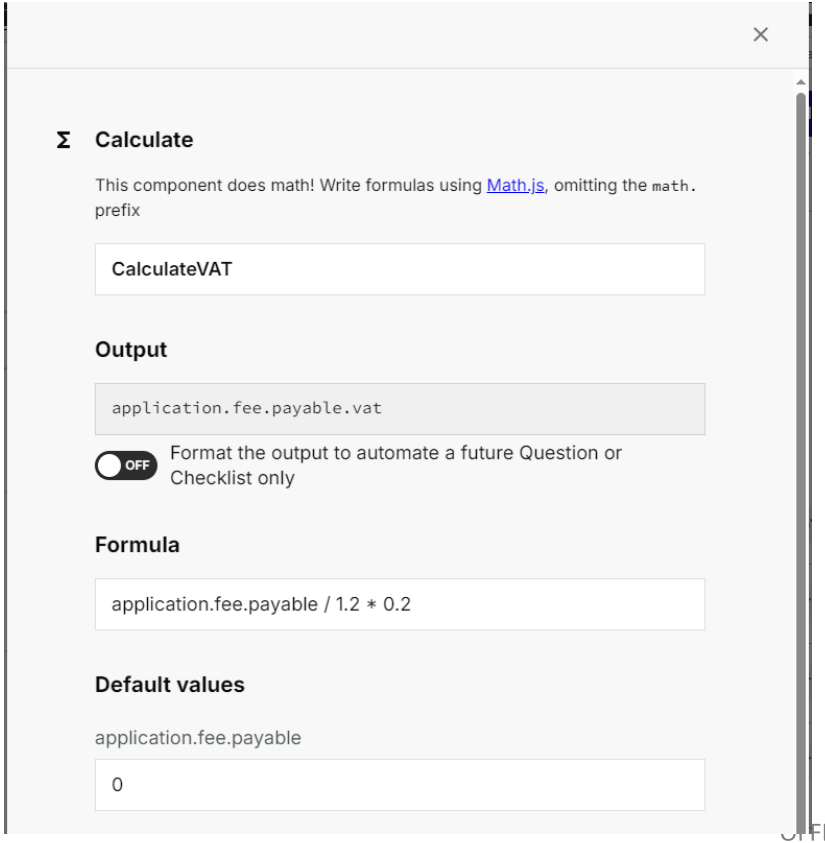
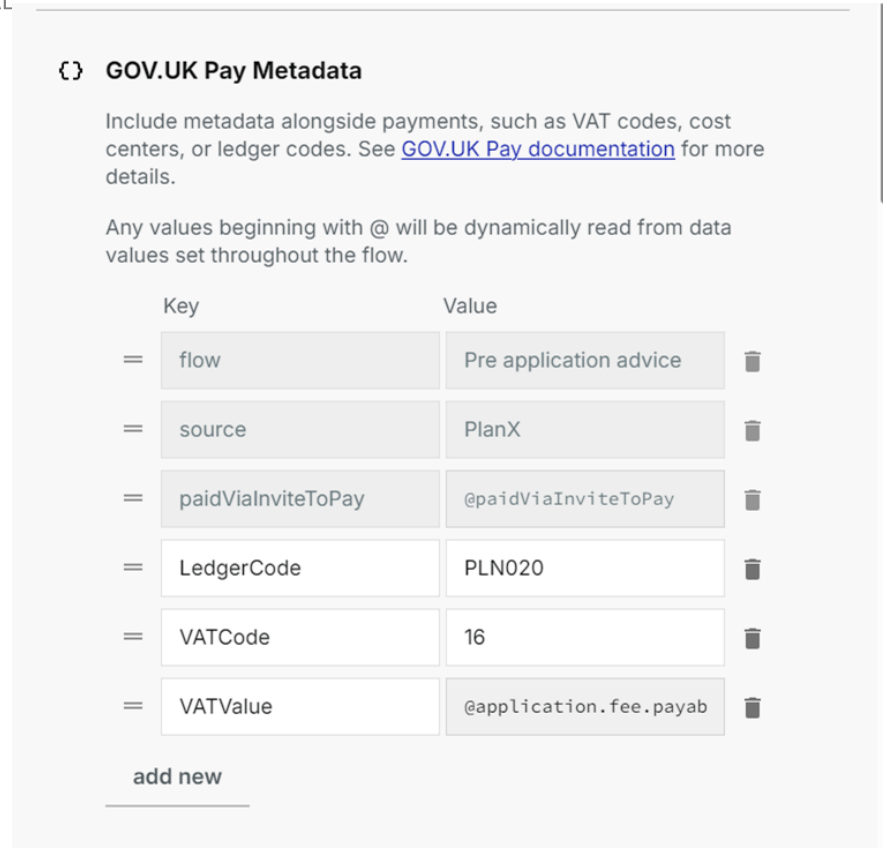


Pre-Application Advice





GOV.UK Pay BETA

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Report a Breach

Avoidable Complaints

Permitted development

It looks like this project may not need planning permission because they have been granted permission through permitted development rights.

If this is the case, this would not be investigated as a breach of planning control.

Continue

or

Save and return to this application later

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- **Lawful Development Certificates**
- **Householder Applications**
- **Fast Track Applications**

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10 Questions?

11

Plymouth, South Hams & West Devon

Ed Mannings

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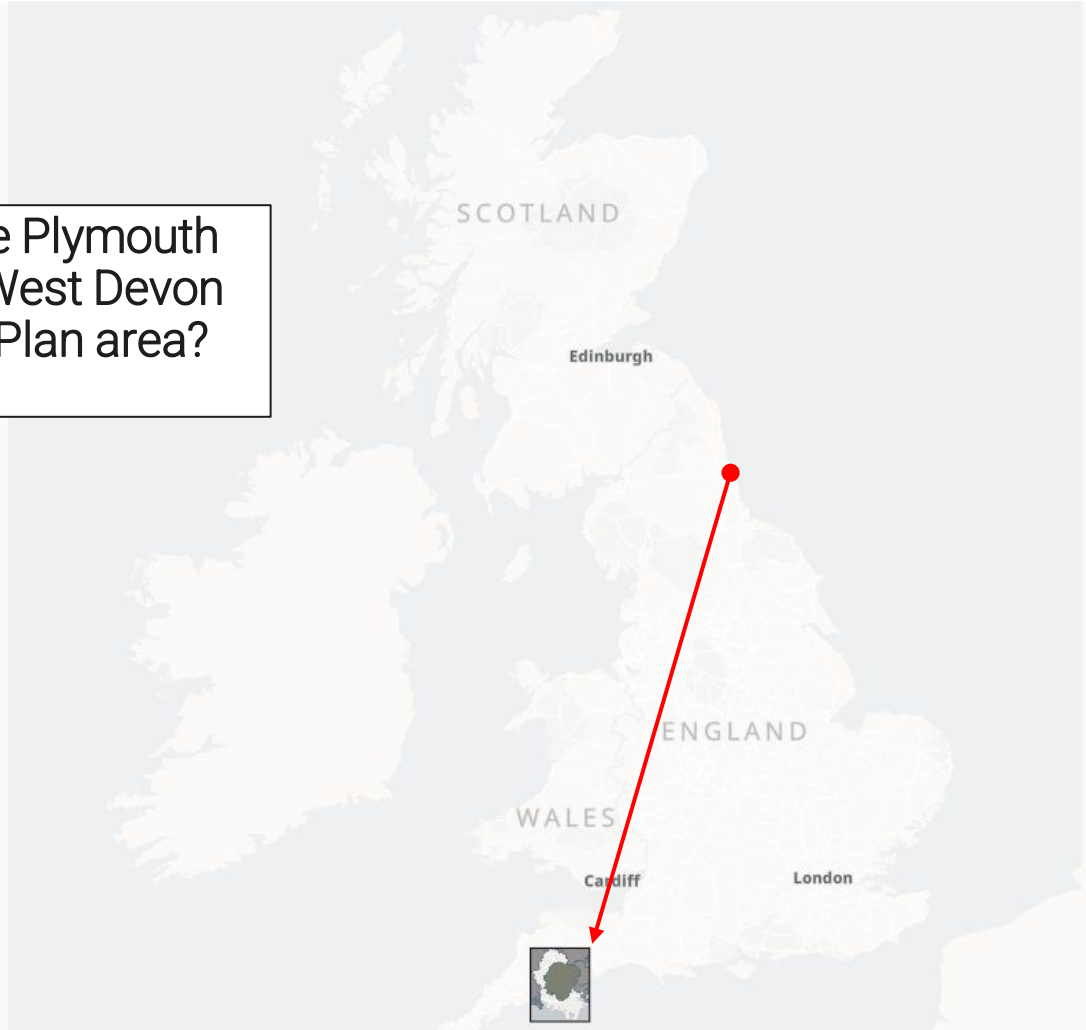
Our PropTech Innovation Fund journey so far…

Ed.mannings@plymouth.gov.uk

Where is the Plymouth and South West Devon Joint Local Plan area?



PropTech Innovation Round Round 2

Explore how digital led citizen could support/boost strategic consultation across the JLP area supported by new GIS tools

PropTech Innovation Round 2.5

Commonplace

Using AI to support consultation reporting/coding

PropTech Innovation Round 4

Improving the use of data across sites-based processes including internal assessment and external presentation

Urban Intelligence

open digital planning

PropTech Innovation Round Round 2

PropTech Innovation Round 2.5

PropTech Innovation Round 4

Commonplace

Commonplace

Commonplace

CITY SCIENCE
delivering decarbonisation

Focus today for times sake…

CITY SCIENCE
delivering decarbonisation

Urban Intelligence

open digital planning

Drivers for change

1

Over reliance on static reports to communicate the narrative of the Local Plan and its evidence base to councillors and our residents.

2

Embedded single points in failure across our services.

3

Fewer policy officers but higher political expectations for new plan making/review activities.

4

Lack of tools to leverage the knowledge, skillsets and problems.

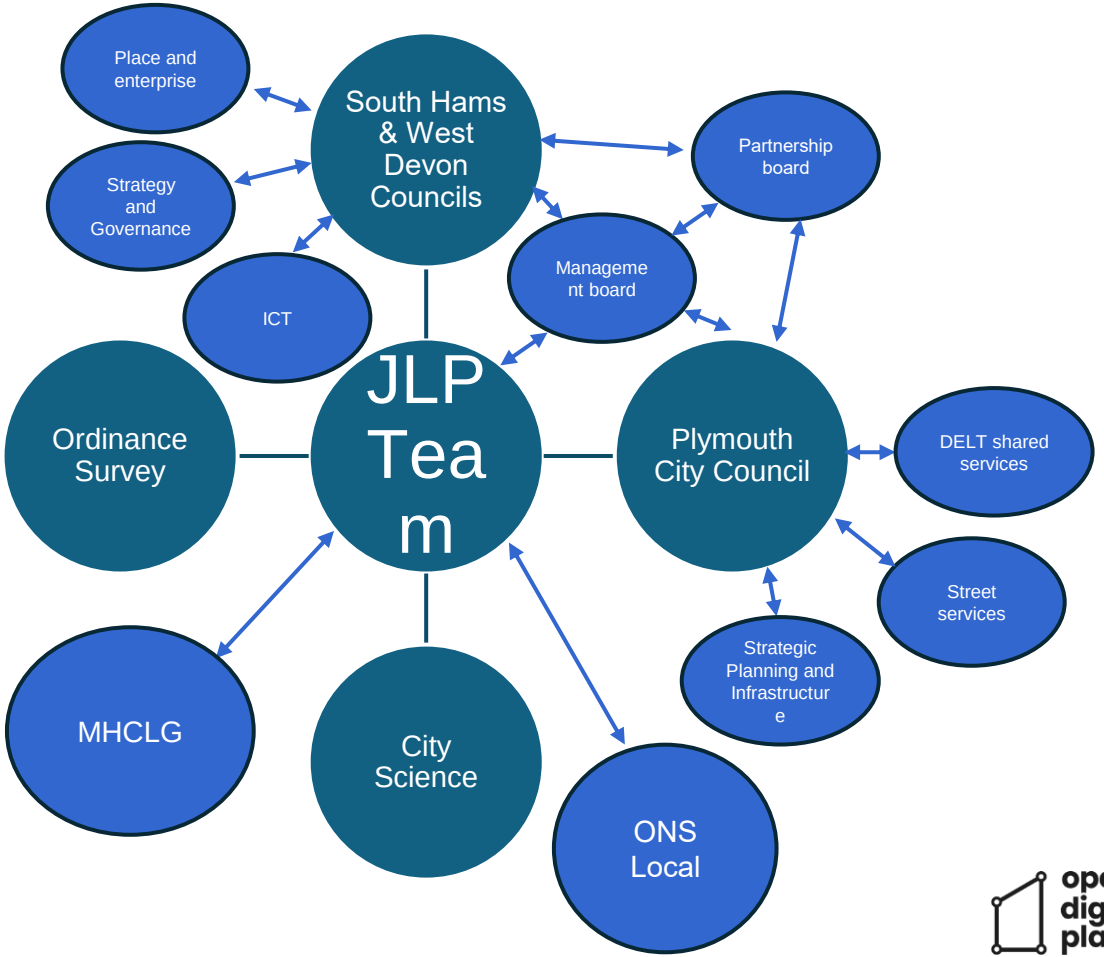
Missions

Reassess the way we use data to define sustainability and establish a more agile digital portrait of the plan area using latest data sources.

Re-think the way we communicate to be more attractive, accessible and transparent.

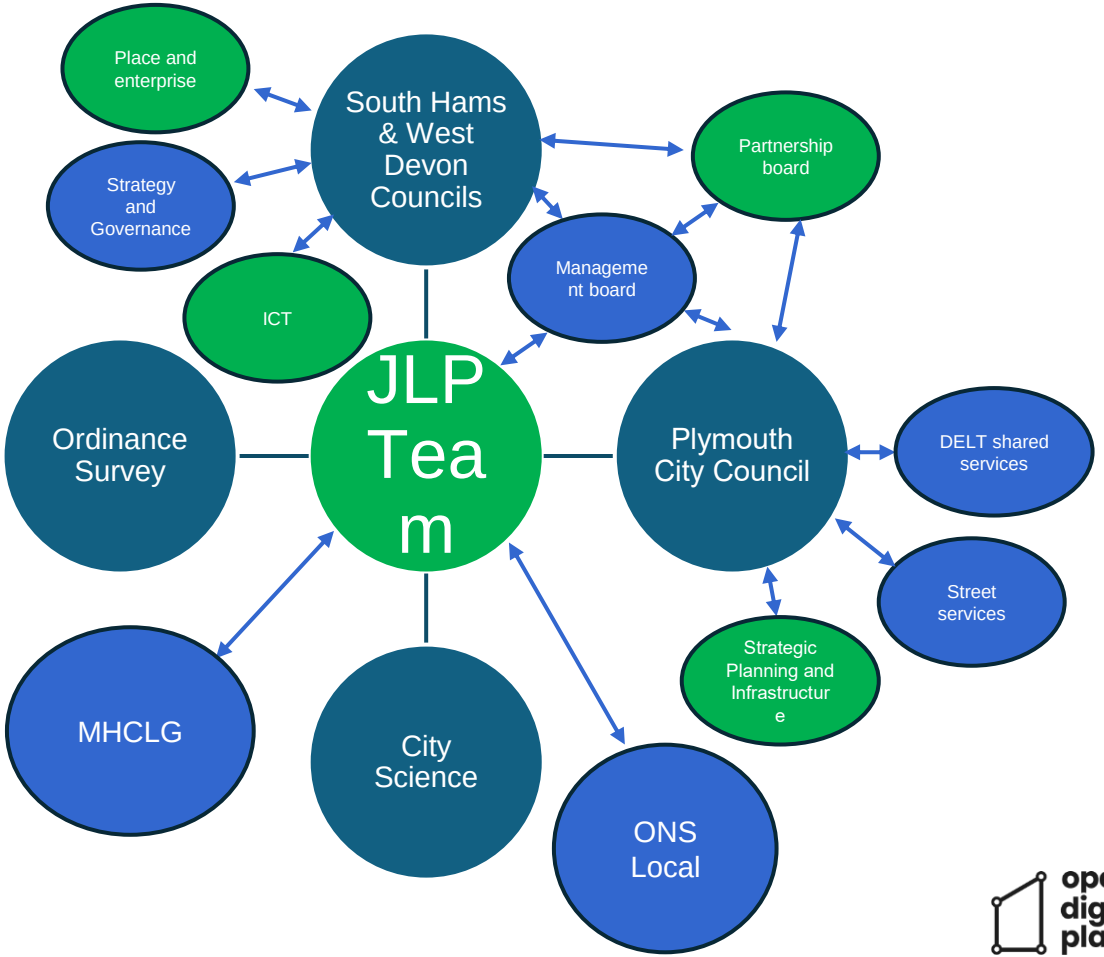
Establish shared infrastructure/tools across the JLP area for officers to collaborate, aiming to reduce siloed work, replication and inconsistency leading to delays later in the work programme.

Delivery stakeholders and partners



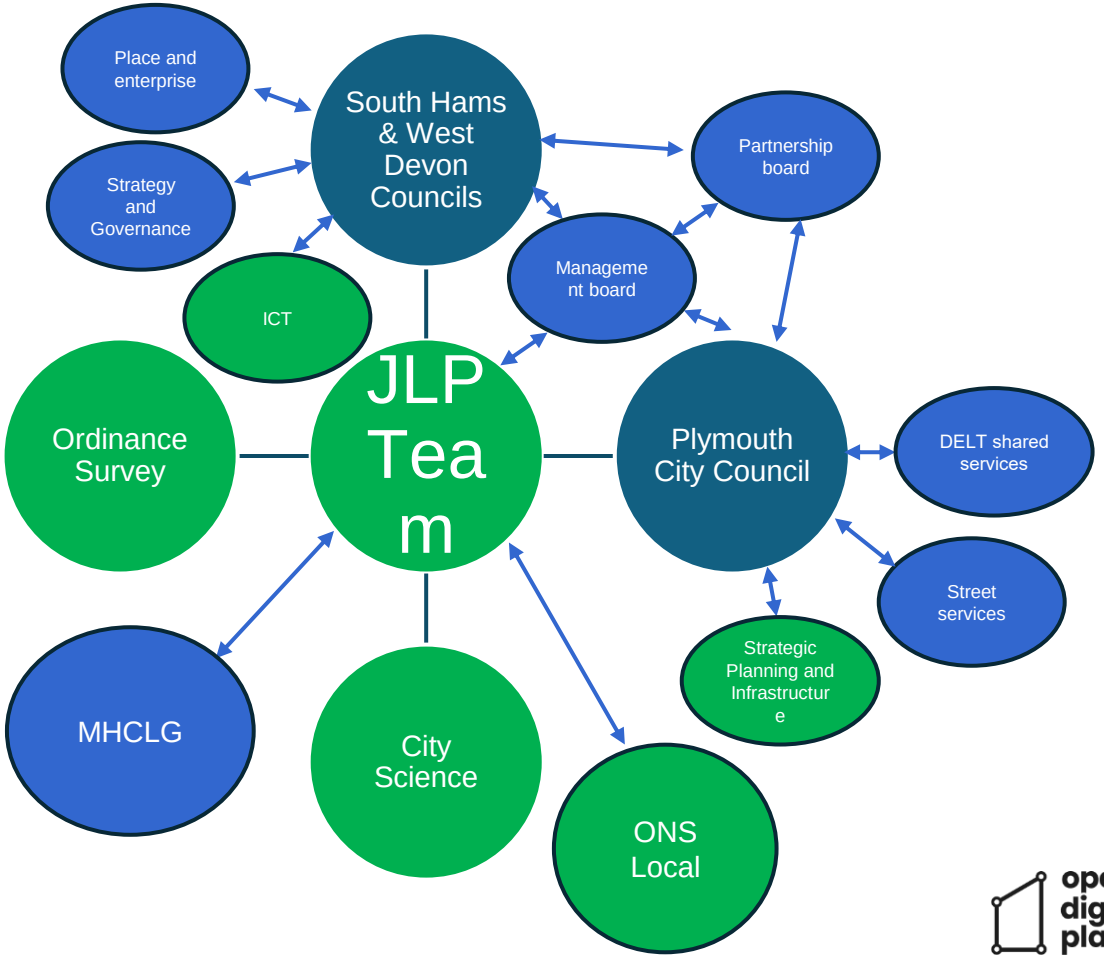
Problem definers

- Identify emerging risks and opportunities for strategic planning services



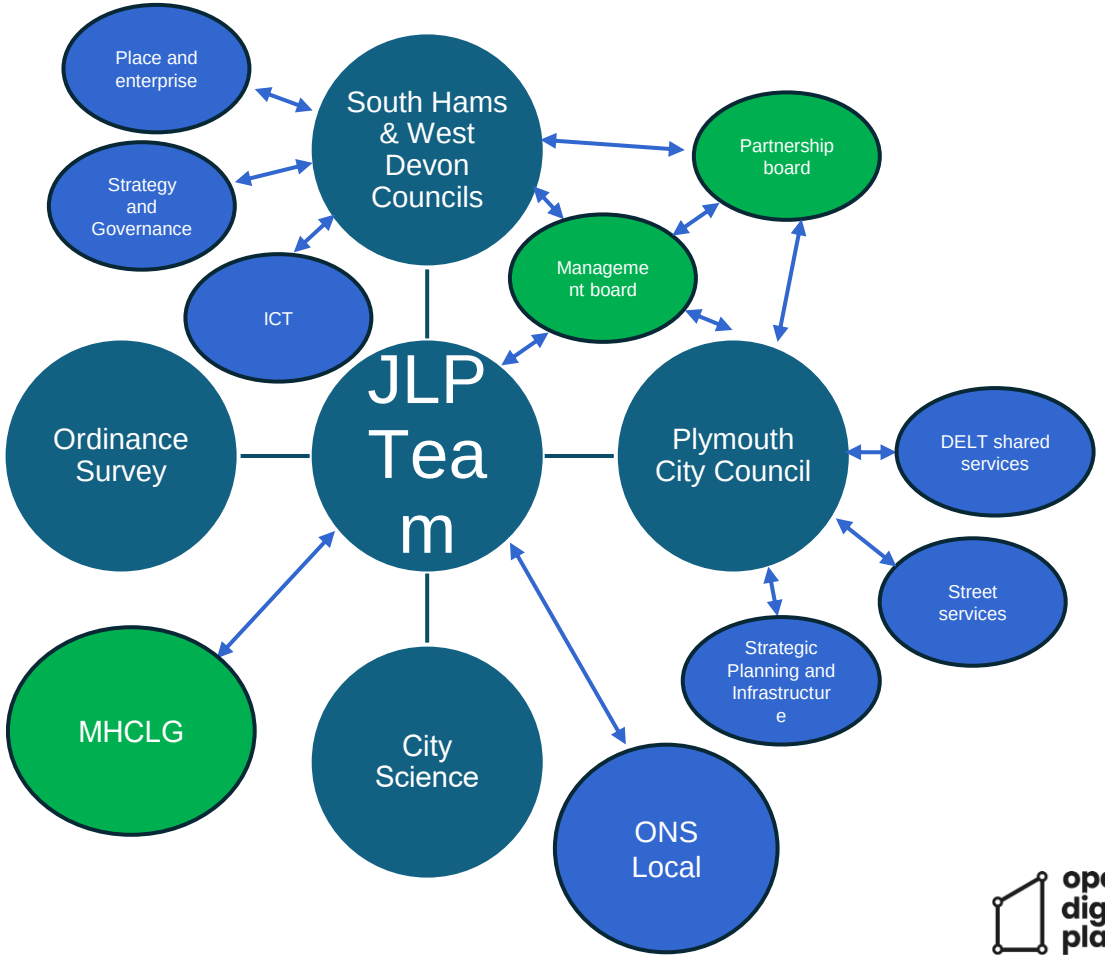
Solution finders

- Workshops
- Focused interviews
- Define project scope
- Identify potential partners
- Draft business case proposals



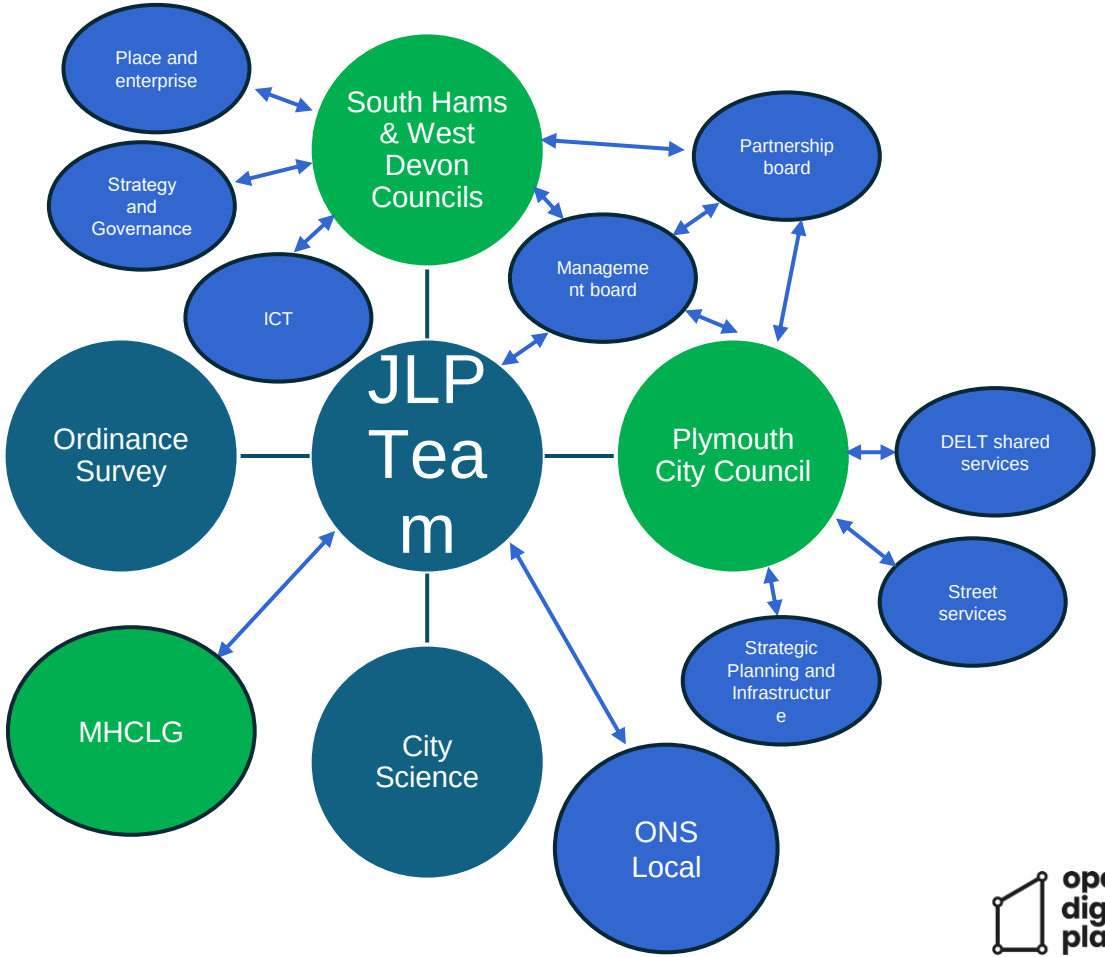
Decision makers

- Decision for grant applications/investment to proceed
- Formal review of process and key project decisions
- Evaluate performance and outcomes



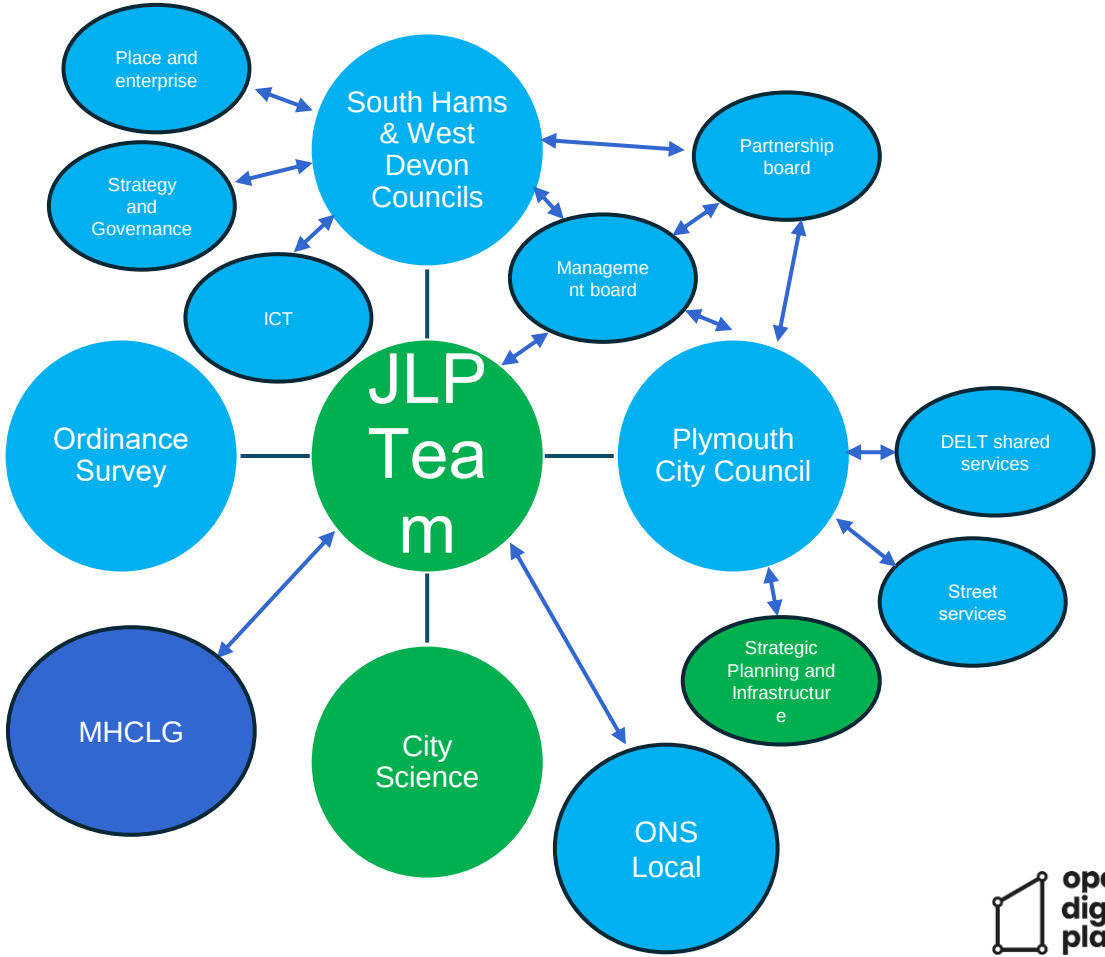
Investors

- Enable time and resource to be allocated to innovation and change.



Deliverers

- Data providers
- Research and development partners
- Troubleshooting and challenge
- Software implementation
- User testing



Priority 1
Defining strategic accessibility more effectively

(already done in PropTech 2)

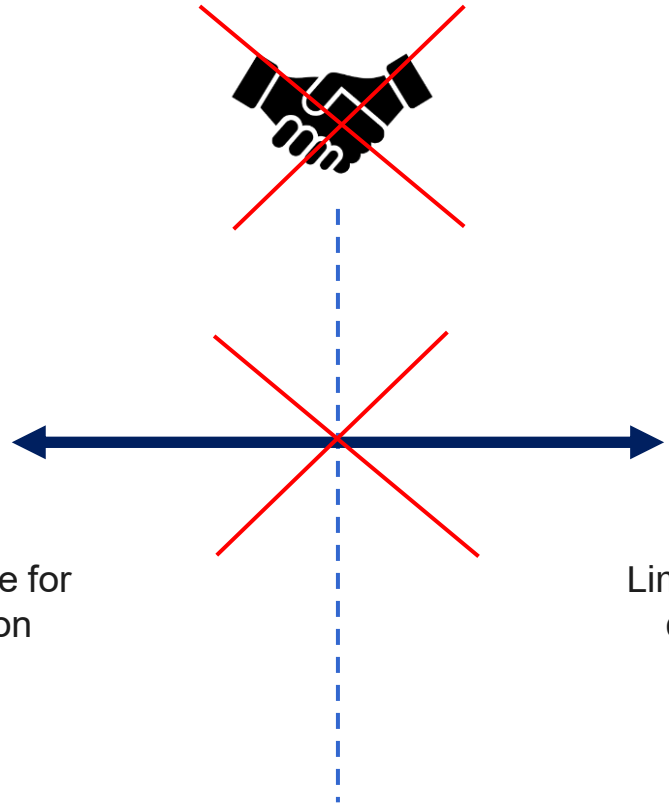
Councillor driven need to consider move away from linear understanding of service accessibility at settlement level across the JLP area which informs all our work.

Move away from buffer-based accessibility estimates which perform poorly in rural or hilly areas or areas with established pod development.

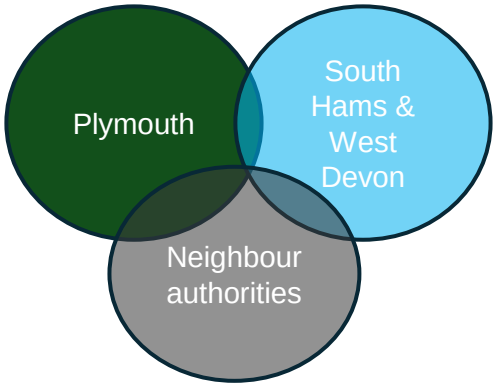
Provide tools for officers to proactively consider and present strategic challenges and opportunities across the JLP area not just in one authority.

Use the up-to-date information without the reliance of creating new local processes.

Problems?


Plymouth
South Hams & West Devon
GIS programmes
GIS layers
Data Schemas
Naming conventions
Limited GIS skilled resource for existing work or innovation
GIS programmes
GIS layers
Data Schemas
Naming conventions
Limited GIS skilled resource for existing work or innovation

Opportunities?



Land and Property Gazateers

geoplace

Ordnance Survey

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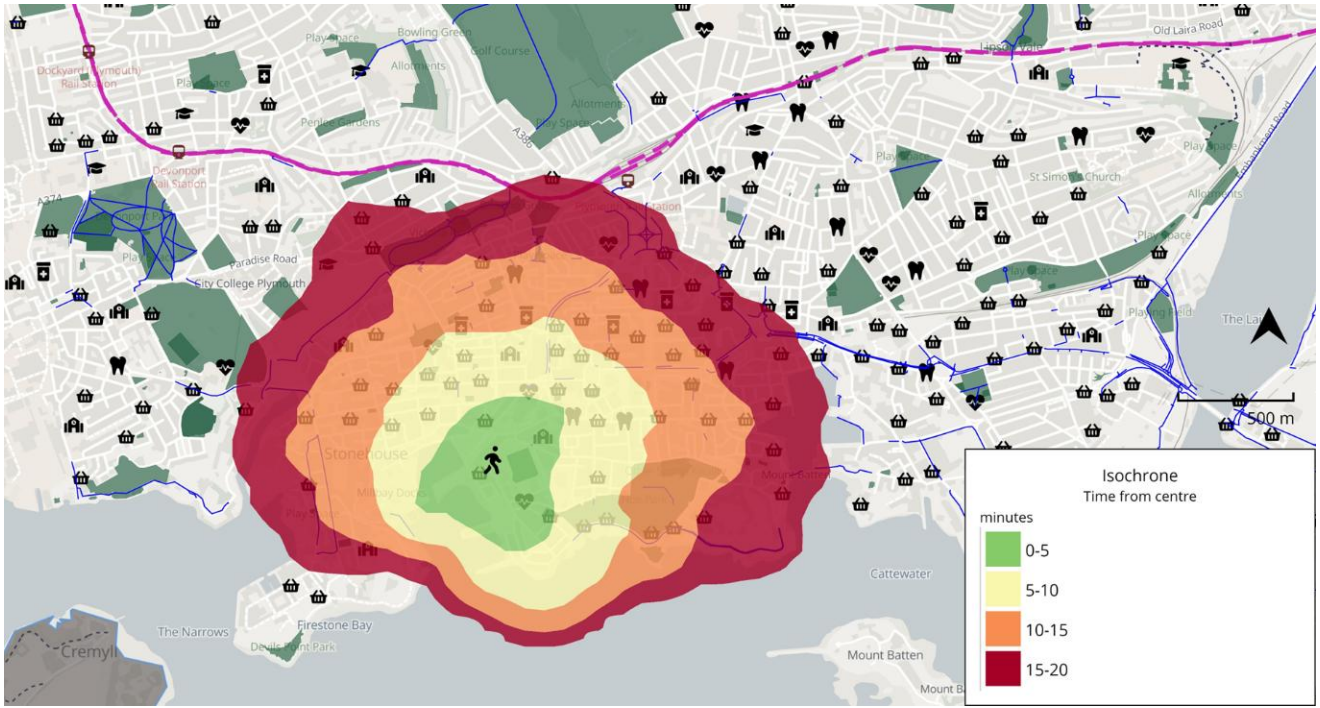
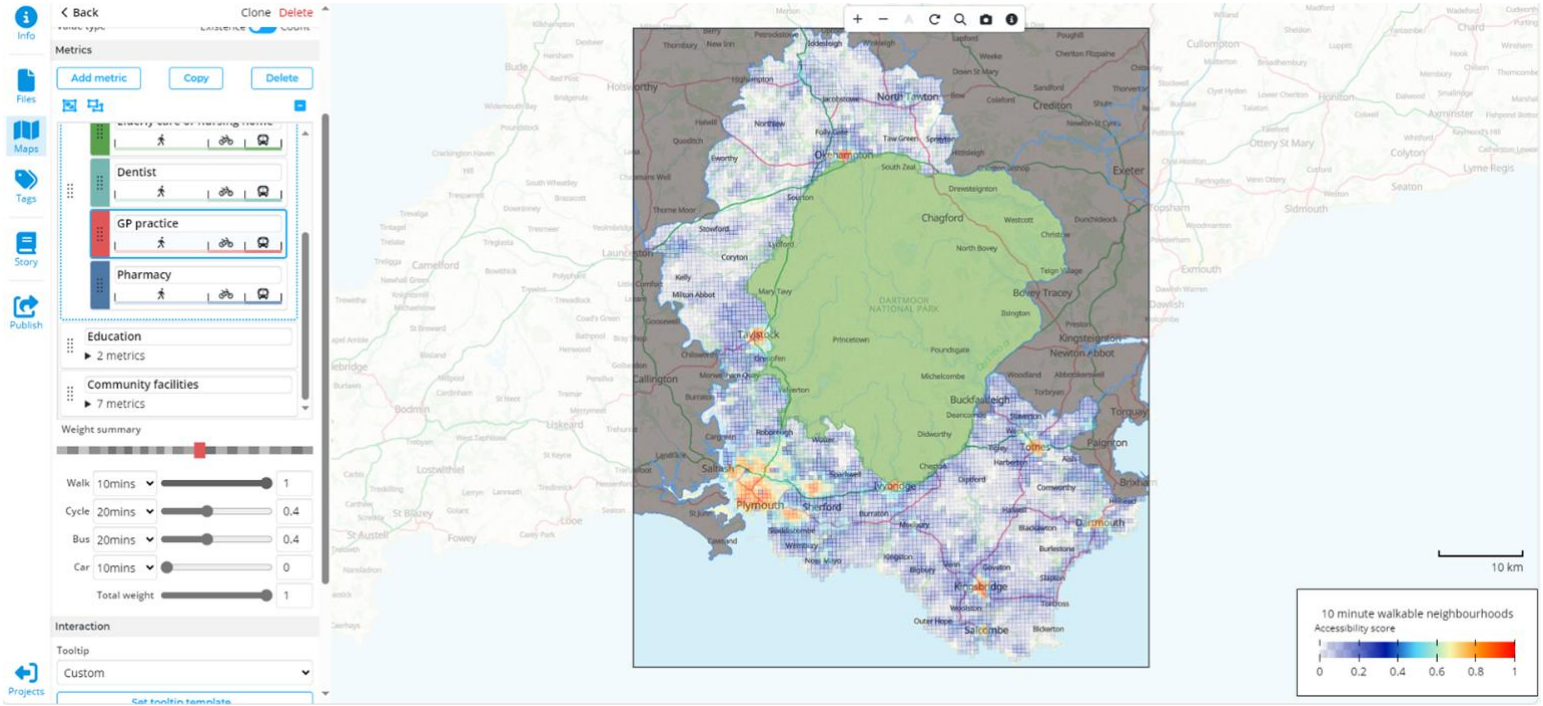
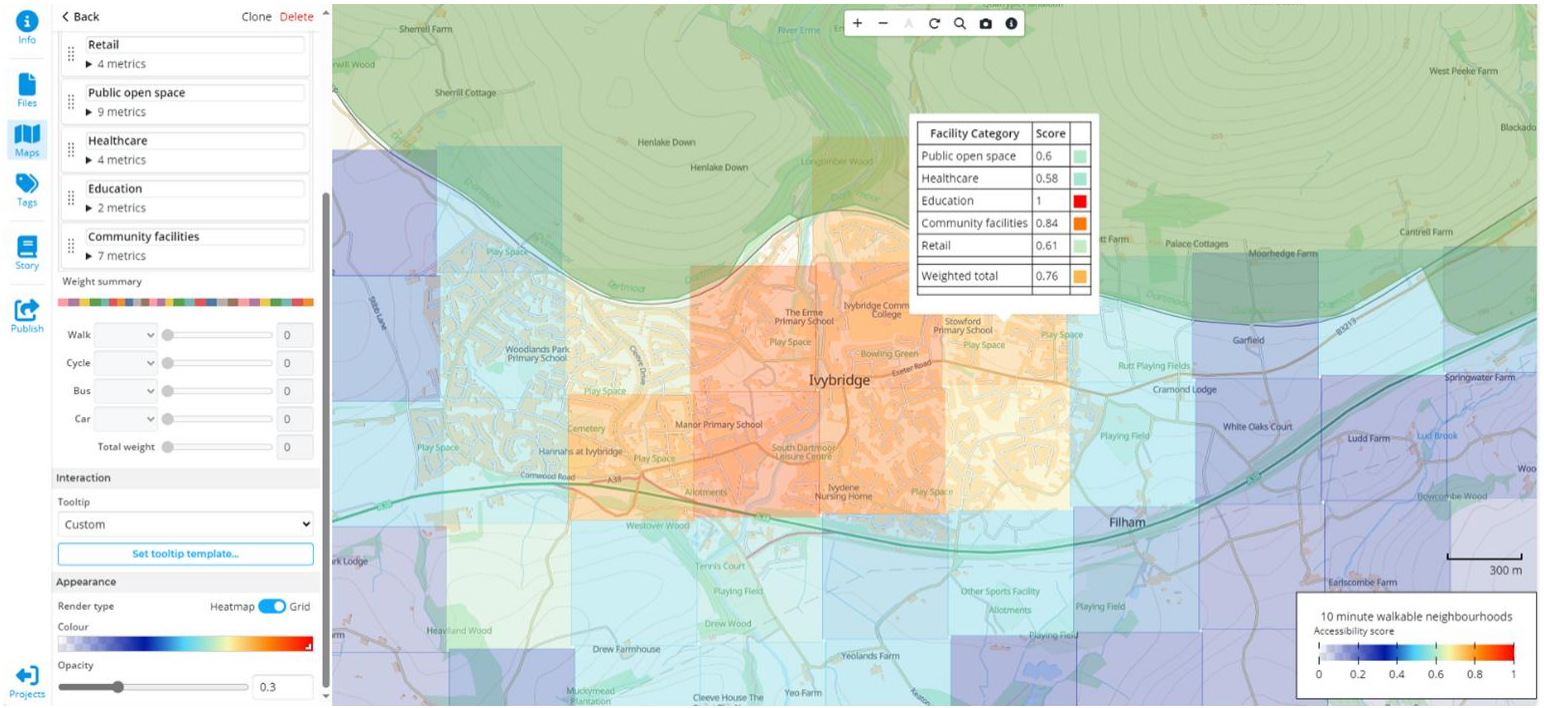
Opportunities



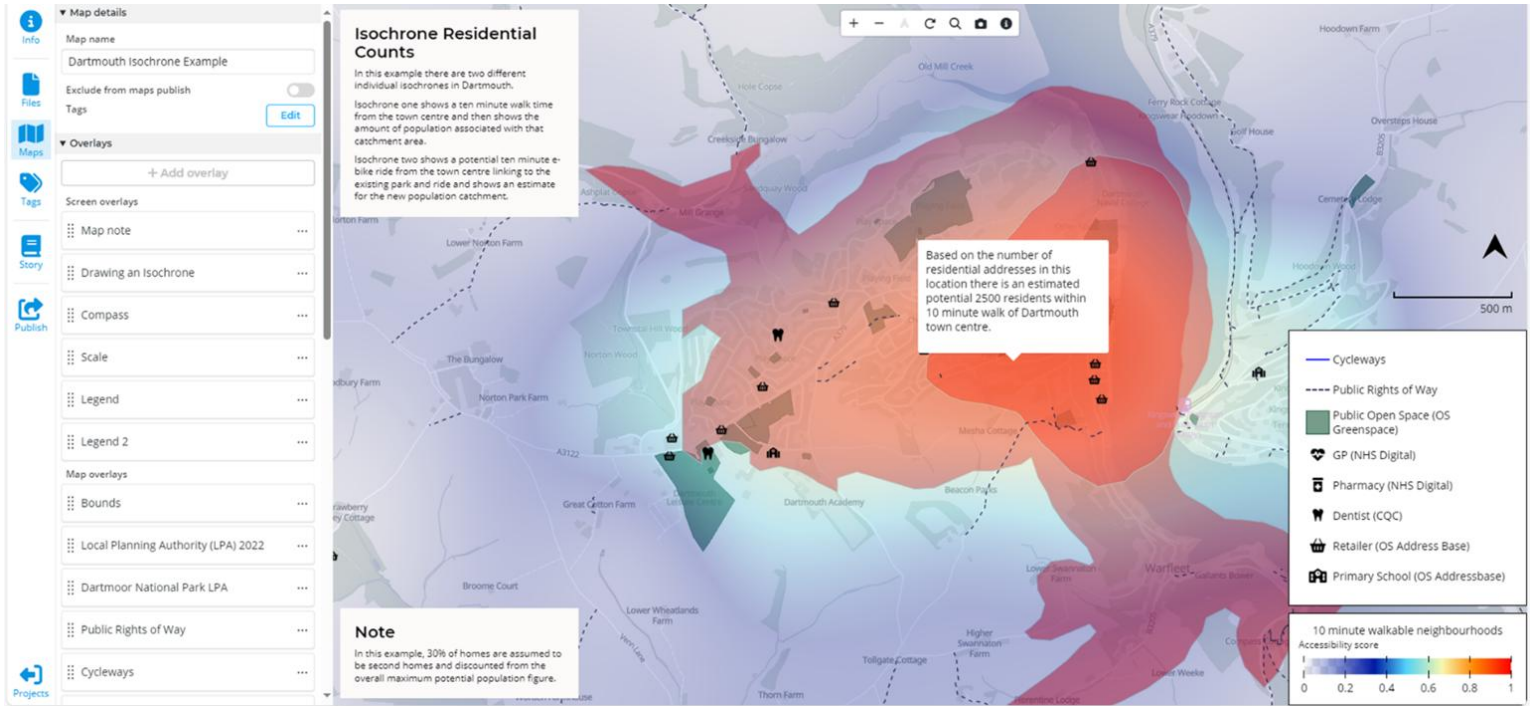
Delivered at a strategic scale



Zoomable to local scale



Ability to add in intelligence based on walkable distances



Priority 2

Evolving a digital portrait to support communication of decisions throughout site assessment processes

(What we are doing now)

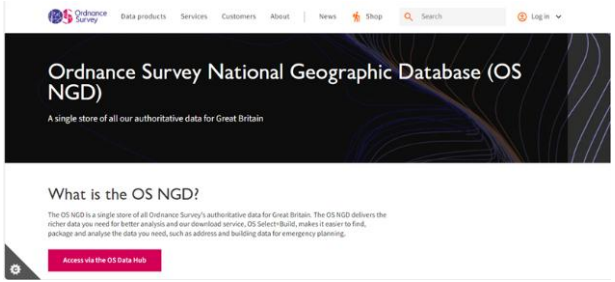
Have better formed conversations with plan making stakeholders.

Tell stories and present data-based decisions throughout site assessment and evidence gathering processes including public consultation (not just in PDFs).

Evolve tools for officers to proactively consider and present strategic challenges and opportunities across the JLP building on learning to date.

Continue focus on using up-to-date information without the reliance of creating new local processes to avoid traditional information voids.

Opportunities?



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Reviewing the evidence base for geospatial datasets

Reviewed over 70 evidence documents

26 types of evidence study

Across 5 broad topic areas

Identified over 900 references to geospatial data within report bodies and appendices (includes duplicates)

Data discovery and implementation methodology

PCC Data Scientist

- Update schedule
- Granularity of data
- Publishing & licensing restrictions
- APIs

Challenges so far…

Time! Data discovery taking longer than planned (lots of data…)

Addressing presumption to publish and licensed data when starting ideology is all data should be publishable and downloadable.

There will be gaps and issues with methodologies associated with datasets which need to be signposted once implemented within any UI…

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Iterative data implementation into Cadence 360

UI development and user testing with officers

Product iteration and evolution

Expected outcomes

- Implement API links to latest data relevant to the evidence base.
- Viewable in hands off mapping in Cadence 360 with drag and drop functionality for planning officers.
- Improvements to searchable data library designed for non-technical users based on user testing.
- Likely need for iteration over time to improve UI and performance.
- Data list and methodology available to replicate in other systems/use cases such as dashboard visualisations.

Thanks, Any Questions?

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Questions?

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Newcastle’s Digital Planning Journey

Newcastle's Digital Planning Journey

02 OCT 2023

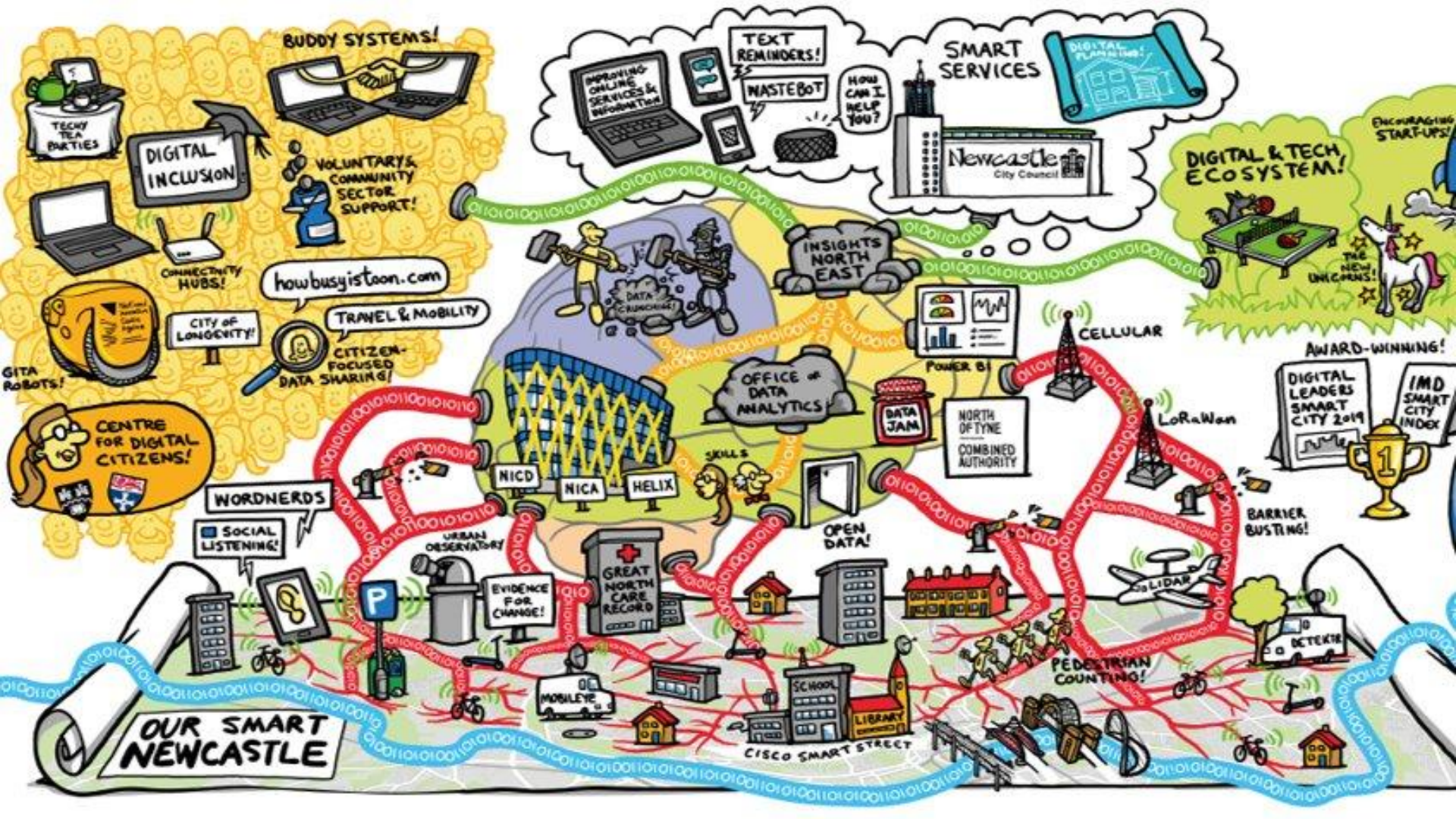
Contents

Our Ambition

Our Journey So Far

- Prior to ODP?
- What we have worked on?
- What we have learned?
- What we intend to do now, next and in the future

Our Ambition


BUDDY SYSTEMS!
TECHY TEA PARTIES
DIGITAL INCLUSION
VOLUNTARY & COMMUNITY SECTOR SUPPORT!
CONNECTIVITY HUBS!
howbusyistoon.com
TRAVEL & MOBILITY
CITIZEN-FOCUSED DATA SHARING!
CITY OF LONGEVITY!
GITA ROBOTS!
CENTRE FOR DIGITAL CITIZENS!
IMPROVING ONLINE SERVICES & INFORMATION
TEXT REMINDERS!
NASTEBOT
HOW CAN I HELP YOU?
SMART SERVICES
DIGITAL PLANNING!
Newcastle City Council
DIGITAL & TECH ECOSYSTEM!
ENCOURAGING START-UPS!
THE NEW UNICORNS!
INSIGHTS NORTH EAST
DATA CRUNCHING!
POWER BI
CELLULAR
AWARD-WINNING!
DIGITAL LEADERS SMART CITY 2019
IMD SMART CITY INDEX
OFFICE of DATA ANALYTICS
DATA JAM
NORTH OF TYNE COMBINED AUTHORITY
LoRaWan
BARRIER BUSTING!
NICD
NICA
HELIX
SKILLS
WORDNERDS
SOCIAL LISTENING!
URBAN OBSERVATORY
EVIDENCE FOR CHANGE!
GREAT NORTH CARE RECORD
OPEN DATA!
LiDAR
ACTEKIE
PEDESTRIAN COUNTING!
MOBILEYE
SCHOOL
LIBRARY
CISCO SMART STREET
OUR SMART NEWCASTLE

Planning – A Digital Planning Service

Digital Local Plans
Delivering map-based local plans based on machine readable data and rules.

Modern Planning Software
More efficient software for the planning system, underpinned by data not documents.

Digital Citizen Engagement
Enabling everyone to easily engage with the planning system.

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Planning – A Digital Planning Service

Automate and connect data through software
Reducing cycle times and handling

Publish data
Understanding our user needs and make data more readily available to them

Process focus
Making our process flows as smooth as possible

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Our journey so far?

Prior to ODP?

A solid platform upon which to build

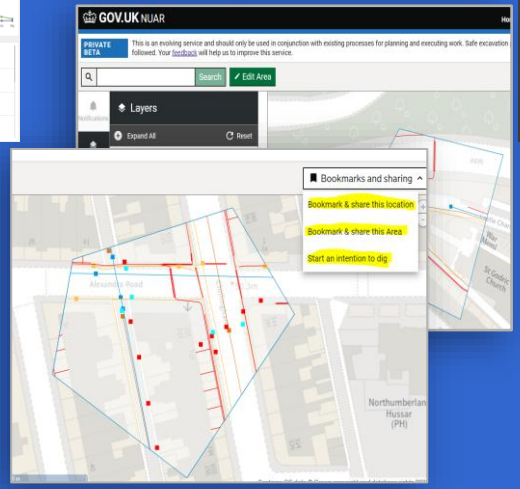
- A Virtual Newcastle Gateshead model
- A dedicated, stable workforce who are passionate about the city and the region
- Planners, specialists with extensive knowledge of the city, who have years of experience in planning, urban design, policy, enforcement, service improvement and business support.
- Well-developed and forward facing, ICT including dedicated GIS and Security Teams
- Close working relationships with internal colleagues such as commissioning and procurement staff
- “Digitally minded” planning supporters who were keen to develop their use of digital software
- A Digital Maturity Assessment of the Planning Service was undertaken by Future Gov - this helped us to understand our needs and provided us with a developmental roadmap

What we have worked on?

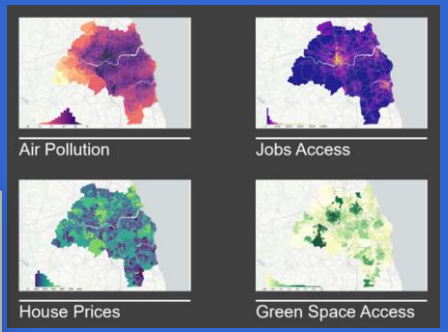
Working on…

Urban Intelligence's Placemaker

RA information Systems Easytreev



National Underground Asset Register



Land Use Model Demonstrator with Alan Turing Institute, the Geospatial Commission and National Land Data Programme

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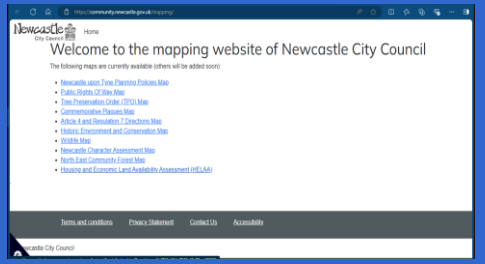
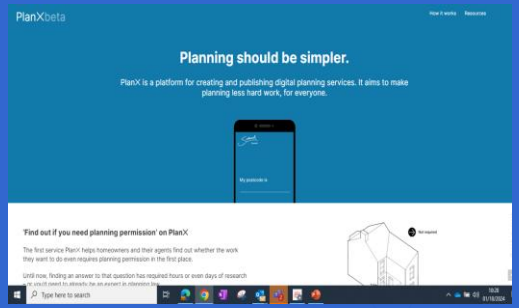
Working on….

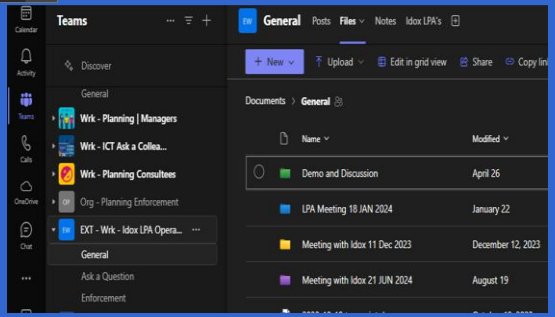
Power BI Performance Reporting



Online mapshttps://community.newcastle.gov.uk/mapping/

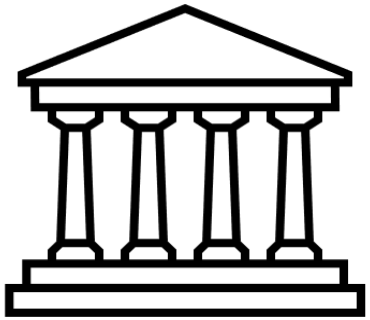


OSL's Plan X



Idox Cloud/Tascomi National User Group

What we have learned?



What we have Learned?

- Better understanding of **“what good looks like”**
- Support and encouragement from ODP and MHCLG peers has **expanded our ability to collaborate** internally and externally as we more readily connect the dots e.g. data, software, citizen engagement etc
- Collaboration has helped us to mitigate the challenge of **“many problems, scarce resources”**
- Principles and ways of working have supported us to consciously **focus our energies** on impact and effort

- Exposure to **agile methodologies**, the multi-disciplinary nature of the work and the benefits of this in relation to outputs/outcomes and the “feel good” factor for employees has led us to model this good practice
- Even when we aren’t directly involved in the direct work of some project’s we continue to be a

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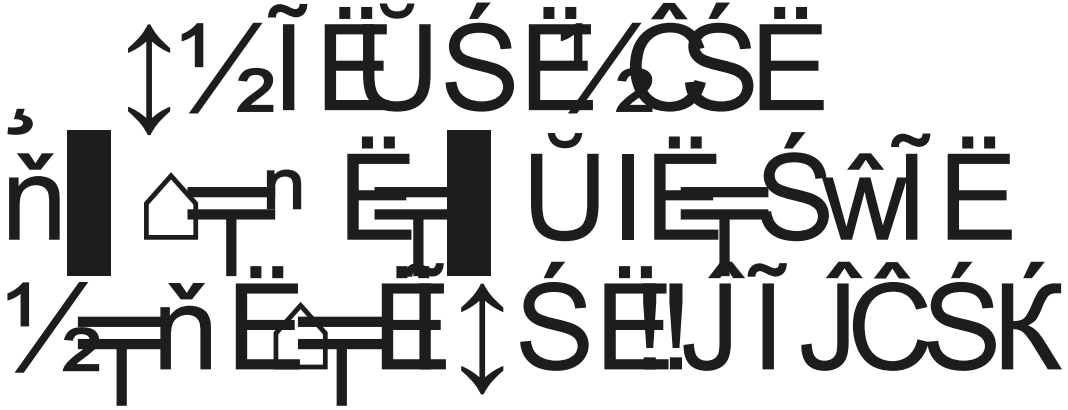

NOW

- Go live with Plan X for Validation Tool
- Deliver on 2 PropTech projects
    - Land Assessment and Viability
    - Online Virtual Newcastle Gateshead
- Desktop review of back office planning systems
- In partnership with ICT – consider API's and integrations
- Understanding more about our performance and reporting needs
- Analyse webpage use and review webpages

NEXT

- Launch Plan X FOIYNPP and Report A Breach
- Develop Roadmap and next steps for Online Virtual Newcastle Gateshead
- Possible Soft Market Engagement of back office planning systems
- Develop and Test API’s
- Agree and Produce standardised performance deck
- Continue to seek out and work with other LPA’s to identify and articulate our collective needs and leverage improvements with software providers and other stakeholders.

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Future

- Focusing not just on products, but on their **interoperability and two-way connectivity** and the multiplier effect
- Support the further development of software such as **Online VNG** and other products in the 3D space so they can be refined and adopted more widely
- Work with internal and external parties to further **develop Plan** X, deploy more widely and increase scale
- Given the right conditions become **more involved in the adoption of ODP products** such as BOPS, Digital Site Note and Public Register
- Continue to **build digital planning capacity** and business resilience across teams

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Newcastle City Council

open digital planning

newcastle.gov.uk

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12

Questions?

Group photo time

Lunch and kiosks

How’s this going to work?

- If you are hosting a kiosk, go and get your lunch now!

- We have two hours, please use this time to:
  - Have lunch!
  - Have a break
  - Have a chat with each other
  - Browse the kiosks - find out more and have a good chat
  - Suggest topics for this afternoon

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Kiosks available

Kiosk 1 - Newcastle

PlaceMaker Digital Site Assessments
Ezytree Digital tree software
National Underground Asset Register
Geospatial Commission
ESRI Experience Builder

Kiosk 2 - BoPS

Temperature check on our 24/25 roadmap
Idea generation on document management - hear from planning officers on how they would like this to look and function
Data visualisation - show LAs how they can create reports in Power BI

Kiosk 3 - PlanX

Temperature check on our 24/25 roadmap
Idea generation on document management - hear from planning officers on how they would like this to look and function
Data visualisation - show LAs how they can create reports in Power BI

Kiosk 4 - Digital Planning Register

Physical notices and the future of data driven public engagement on planning applications.

Kiosk 5 - City Of London

Capturing data for reporting through use of online forms, with CoL sharing their experience in sustainability data

Kiosk 6 - Bradford

Drone data capture and 3D Modelling

Kiosk 7 - Northumbria & Gateshead University

Virtual Newcastle Gateshead

Kiosk 8 - MHCLG

Metrics

Kiosk 9 - ODP Product

ODP Product roadmap and strategy

Kiosk 10 - Data Team

The National Planning Data Platform, what we need from LPAs and how we can support

Kiosk 11 - Doncaster

Plan X services and GOV.UK Pay

Kiosk 7 further info
We are going to run guests over to the Farrell Centre to look at the concrete dreams exhibition where the old wooden model of the city is currently. This is going to be part of the wider VNG showcase. We are aiming to show guests the past present and future of city modelling going from the exhibition to our existing 3D model which will be in the entrance and then to be shown the Newcastle Gateshead virtual model at James Kiosk

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15
Breakout sessions

Breakout sessions

- Welcome back from lunch and kiosk networking!
- This afternoon we have 2x 30 minute breakout sessions, where you can choose the topics you are interested in
    - Now: Breakout pitches! 2 minutes to find out more what you will cover
    - Next: Breakout session one
    - Later: Break, then breakout session two

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Pitch your breakout topic!

Table 1: Laurie Garrison Cognitive bias and its impact on UX	Table 4: Ellie Brown Feedback and presentation from our product testing day/launch	Table 8: Laura Pullen The operational benefits and value of 3D urban modelling within planning. Learning how Nottingham has deployed 3D to support inward investment, pre-app assessments and citizen engagement.	Table ?? Tom L - How can small LPAs with no resource implement digital improvements
Table 5: Nikki Webber Exploring what other LPAs might need to implement their own 3D models, to inform a step by step guide put together by SCC and CoL for how to create 3D models through different means (using free/paid for data, in house/appoint externally)	Table 9: Elika Innovation in PBC data management systems	Table 12: Ben D & Jon D Metrics	Table ?? GDPR
Table 16: ODP product scope and offering, product development to December 2025, where do we want to be? How do we get there?	Table ??: Matt Wood Hill - Workshop on principles for Open Digital Planning	Table ??: Mike Rose Open data and data licensing	

Breakout session one

- Move to the table and topic you'd like to take part in
- You have 30 minutes!

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Break

A reminder of the topics

Table 1: Laurie Garrison Cognitive bias and its impact on UX	Table 4: Ellie Brown Feedback and presentation from our product testing day/launch	Table 8: Laura Pullen The operational benefits and value of 3D urban modelling within planning. Learning how Nottingham has deployed 3D to support inward investment, pre-app assessments and citizen engagement.	Table ?? Tom L - How can small LPAs with no resource implement digital improvements
Table 5: Nikki Webber Exploring what other LPAs might need to implement their own 3D models, to inform a step by step guide put together by SCC and CoL for how to create 3D models through different means (using free/paid for data, in house/appoint externally)	Table 9: Elika Innovation in PBC data management systems	Table 12: Ben D & Jon D Metrics	Table ?? GDPR
Table 16: ODP product scope and offering, product development to December 2025, where do we want to be? How do we get there?	Table ??: Matt Wood Hill - Workshop on principles for Open Digital Planning	Table ??: Mike Rose Open data and data licensing	

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- Move to the table and topic you’d like to take part in
- You have 30 minutes!

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06
Closing out

Closing exercise - our values

We’re going to take a look through our community values - generated through our four Spring welcome events.

The aim of this exercise is to think how you are bringing them to life, and inspire others to try new things.

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Closing exercise - our values

- Values are the things we prioritise as a community. They define how we work together, what we put effort into, and what we avoid doing.
- Values are the things we look back to when considering why we may (or may not) do something as a community.
- Good values are clear, easy to understand, and active.

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Closing exercise - our values

- Be realistic & idealistic
- Start small, think big & change the sector
- Be brave
- We're here to learn & grow
- Learn from our mistakes
- Communicate open & honestly
- The value of ODP is the people
- Collaborative by default

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Two minutes silently - how do you demonstrate these?

- Be realistic & idealistic
- Start small, think big & change the sector
- Be brave
- We're here to learn & grow
- Learn from our mistakes
- Communicate open & honestly
- The value of ODP is the people
- Collaborative by default

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Five minutes with the person next to you - how do you demonstrate these?

- Be realistic & idealistic
- Start small, think big & change the sector
- Be brave
- We're here to learn & grow
- Learn from our mistakes
- Communicate open & honestly
- The value of ODP is the people
- Collaborative by default

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Five minutes with your whole table - how do you demonstrate these?

- Be realistic & idealistic
- Start small, think big & change the sector
- Be brave
- We're here to learn & grow
- Learn from our mistakes
- Communicate open & honestly
- The value of ODP is the people
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Be realistic & idealistic

Start small, think big & change the sector

Be brave

We’re here to learn & grow

Learn from our mistakes

Communicate open & honestly

The value of ODP is the people

Collaborative by default

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Coming soon

- Monday 7th October 1pm - all-LPA General Meeting
- Proptech end of funding showcases
- HMLR LLC Workshop days - 7, 26 and 28 Nov
- More learning and development opportunities
- More funding opportunities

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Want to find out more?

If you are new to ODP and would like to find out more about being involved, get in touch with us at

ODP@communities.gov.uk

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What did you like about today?

What did you learn today? Who did you connect with?

What could we do differently next time?

What is one action you are going to do after today?

Grab a post it and add your thoughts to the wall on your way out.

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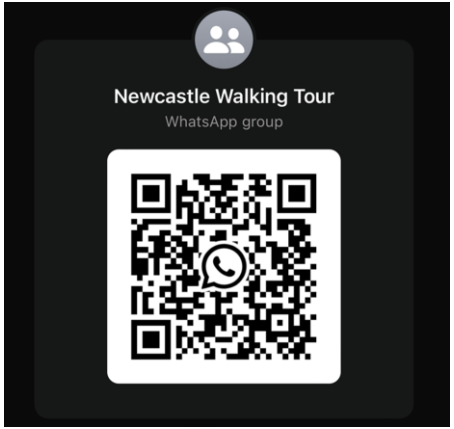
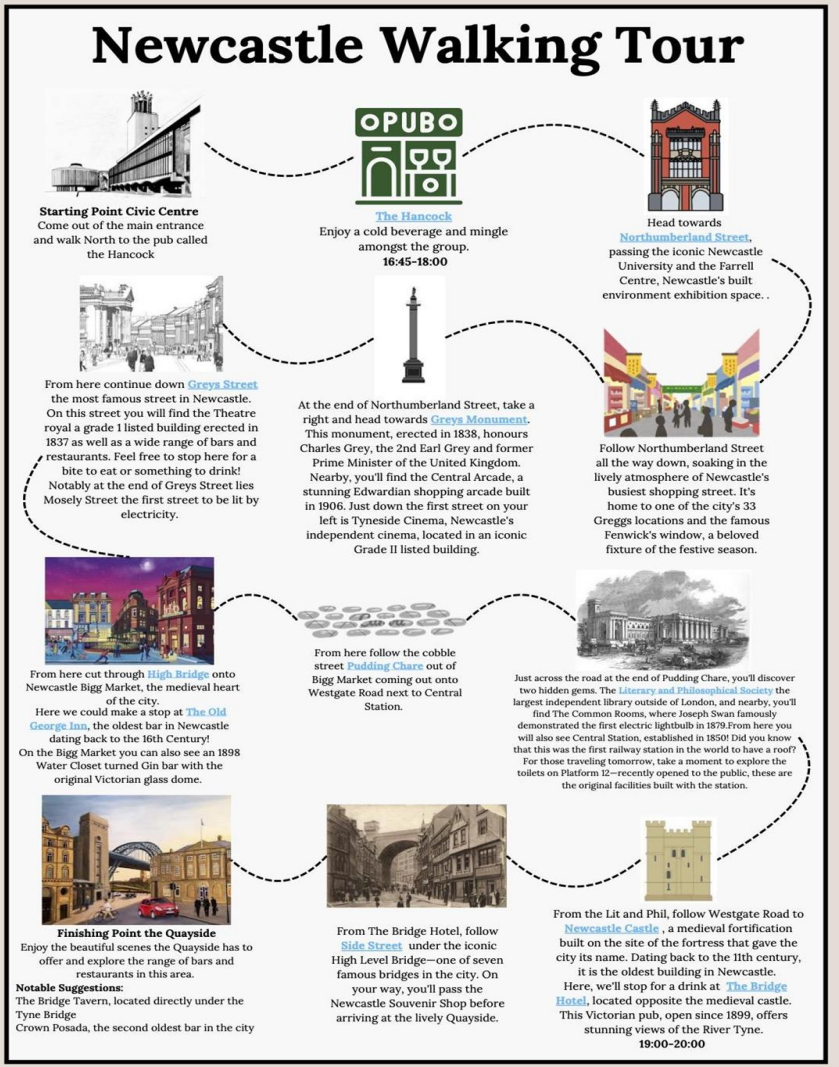
Newcastle walking tour!

Join this whatsapp group to follow the tour and get help if you need it.

Let’s go! 🥾 🚰 🍹





Thank you!

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